

Campaign # 08E-033 May 2, 2008

Dear Valued Distributor:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal-Mogul has determined that an incorrect component, which relates to motor vehicle safety, exists in certain ball joint packaging. Therefore, Federal-Mogul is recalling these specific ball joints.

Federal-Mogul records indicate that you have purchased one or more of these part numbers during the identified time period.

1. Identification of equipment affected:

Federal-Mogul packaged and sold the recalled ball joints between November 9, 2007 and March 26, 2008 under various brands. Your specific part numbers and brands being recalled, affected date codes, and vehicle application information are listed in attachment A.

2. Description of possible malfunction and safety evaluation:

The nut included in the ball joint packaging is missing the intended prevailing torque (self-locking) feature. If the incorrect nut was to become loose, the joining members could become loose, and result in the possible separation of the ball joint with potential for loss of vehicle control and increased potential risk of an accident without warning.

## 3. Vehicle owner precautions:

The subject ball joints were manufactured for aftermarket use. Owners of these parts should have them removed and replaced as soon as possible.

4. Owner remedy measures:

Federal-Mogul wishes to recover as many of these parts as possible. Therefore, we respectfully request that you quarantine and return the subject part numbers listed in Attachment A. Recalled ball joints from your customers should also be returned to Federal-Mogul. For reference, we have included a complete list of the recalled part numbers and quantities Federal-Mogul sold to you during the identified time period.

For return of unused recalled ball joints, please complete the attached Recall RGA Request Form and fax to 314-977-0963. A return goods authorization form (RGA) and shipping instructions will be sent back to you in a timely manner. The return package should be clearly marked with "**reference ball joint recall**".

The return of the part(s) will be at no cost to you. Upon return of this part(s), your account will be credited for the part(s). For replacement of recalled product, you will need to order the appropriate stock number from Federal-Mogul customer service.

Parts stores who purchased these items should return them to their servicing warehouse distributor for credit.

If the part is suspected to have been installed on a vehicle, Federal-Mogul will pay for inspection and, if the part is covered by the recall, replacement of the incorrect component part(s), as well as shipping charges. In order to qualify for reimbursement to inspect or inspect and replace the suspect nut(s), a reimbursement form must be written-up and submitted to Federal-Mogul. Federal-Mogul will reimburse a maximum of \$25 for the labor cost to inspect the suspect component part(s) or \$35 to inspect and replace the nut(s). If during inspection, it is found that the ball joint or ball joint and steering knuckle require replacement, Federal-Mogul will reimburse a maximum of \$40 per hour x book time or labor rate time. Reimbursement for replacement of the ball joint or ball joint and steering knuckle will be paid by submitting a labor claim. Labor claims must be written up and routed through the Federal-Mogul normal labor claim procedure.

For return of installed ball joints or ball joints and steering knuckle, the labor claim form, complete with an RGA number and appropriate receipts <u>must</u> accompany the parts removed from the vehicle. The reason for return on the labor claim form should include "**reference ball joint recall**".

For assistance on inspection or replacement reimbursement, contact your local Federal-Mogul Sales Representative.

No recalled ball joints currently in your inventory may be sold, as it is a violation of federal law for a dealer to sell a recalled item of motor vehicle equipment.

5. Owner complaint process:

The owner of a vehicle with a recalled hub assembly may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <u>http://www.safercar.gov</u>, if the owner believes that Federal-Mogul has failed or is unable to remedy without charge the condition outlined above within a reasonable time.

Please review the above information and contact your Federal-Mogul sales representative or call 1-877-489-6659 with any questions. Although this recall will be continuing, please process returns of product in your inventory by June 30th.

Our commitment to product quality is at the forefront of all we do at Federal-Mogul. Our dedication to manufacturing mastery is supported by all within the organization.

Federal-Mogul apologizes for any inconvenience. We know, however, that you share our concern for vehicle safety. We appreciate your immediate response to this matter.

Sincerely,

Joe Stephan Global Marketing Director, Steering Products Federal-Mogul Corporation