

#### TIRE RECALL NOTICE

Dear Valued Sears Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Continental Tire the Americas, LLC ("CTA"), has advised Sears Auto Centers that certain Continental ContiTrac and Continental ContiTrac TR tires have a defect that relates to motor vehicle safety. Some of the tires within the affected population may experience uneven wear, vibration, or, particularly under conditions of overloading or under-inflation in high ambient temperature usage, separation between the belt edges, potentially leading to a tread detachment. Continued use of the subject tires can result in partial and/or total tread/belt detachment which could lead to vehicle damage or motor vehicle crash without warning. CTA is conducting a tire replacement program for these tires.

Our records indicate that you purchased from a Sears Auto Center tires that may qualify for replacement. As such, you may be eligible to have the tires that you purchased replaced at no charge or expense to you.

This campaign will expire on October 15, 2011, so it is important that you act as soon as possible if your tires are covered by this recall campaign.

### TIRE REPLACEMENT PROGRAM

CTA is conducting a tire replacement program for certain Continental ContiTrac and Continental ContiTrac TR tires.

Any Sears Auto Center will replace with new tires, any tire (including the spare tire) of the line and size covered by this campaign and which were manufactured during the relevant time period. The Sears Auto Center will also mount and balance the replacement tires, all at no charge or expense to you. The approved replacement tires will be comparable Continental ContiTrac or Continental ContiTrac TR tires

#### DESCRIPTION OF TIRES COVERED AND HOW TO IDENTIFY THEM

There are many types, sizes, and applications for Continental ContiTrac and Continental ContriTrac TR tires. If you have Continental ContiTrac or Continental ContiTrac TR tires, you may examine them to determine if they are part of this recall program. In an effort to make this process more convenient, we invite you to take your vehicle to your nearest Sears Auto Center for an examination to determine if your tires are part of this recall program. Such an examination will be performed at no charge by any Sears Auto Center to determine if your tires are included in this program.

The tires that are covered by this recall program are:

•Tire Name: Continental ContiTrac

Size: LT275/70R18 125/122S Load Range E Black Sidewall

DOT Serial Numbers: **P515 46YB 4307** through **P515 46YB 3708** 

•Tire Name: Continental ContiTrac TR

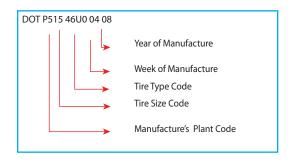
Size: LT275/70R18 125/122S Load Range E Outline White Letters DOT Serial Numbers: **P515 46U0 1807** through **P515 46U0 2308** 

•Tire Name: Continental ContiTrac TR

Size: LT275/70R18 125/122S Load Range E Black Sidewall

DOT Serial Numbers: **P515 46XB 2607** through **P515 46XB 2408** 





Tires made for use in the United States are required to have the DOT serial number and date located on one sidewall of the tire near the rim. This sample shows a tire manufactured during the 4<sup>th</sup> week of 2008. If the date of manufacture is not present on the outside, it will be located on the opposite side of the tire.

Please note that this recall does not apply to other types of Continental ContiTrac and Continental ContriTrac TR tires. This recall also does not apply to Continental ContiTrac tires and Continental ContriTrac TR tires where the DOT number is different than the ones listed above.

If you have any difficulty identifying the DOT number of your tire, please contact your local Sears Auto Center.

## **HOW TO HAVE YOUR TIRES REPLACED**

If you have any questions about whether your tires are covered by this tire replacement campaign, please contact any Sears Auto Center. To identify the Sears Auto Center nearest to you, visit <a href="https://www.sears.com">www.sears.com</a>. Once on the Sears homepage, click on the "Automotive" tab at the top of the page and then enter your zip code.

If your tires are covered by this program, or if you need assistance in determining whether your tires are covered by this program, contact any Sears Auto Center to schedule an appointment. Replacement tires are available. In the event that Continental ContiTrac or Continental ContiTrac TR replacement tires are not available at the Sears Auto Center that you contacted, comparable tires will be used as the replacement tires. If you wish to upgrade your tires, you will be charged the difference between the cost of the new tires and the cost of the Continental ContiTrac or Continental ContiTrac TR tires. Please take this letter with you to the Sears Auto Center.

In the event that you have already replaced your Continental ContiTrac or Continental ContiTrac TR tires that are within the DOT serial number ranges above between March 7, 2010, and the date of receipt of this notice, you may be eligible to receive reimbursement. To be eligible for reimbursement, you must complete a Reimbursement Request Form and submit this form with the required documents to CTA before October 15, 2011. The Reimbursement Request Form is available at <a href="www.continentaltire.com">www.continentaltire.com</a>, click on the "Recall Campaign Tab" or you may request a form by calling CTA Customer Relations toll-free at 1-888-799-2168.

# IMPORTANT INFORMATION ABOUT TIRE SAFETY

We remind all consumers to maintain tires properly, regardless of brand. Proper maintenance includes checking your air pressure at least once a month, rotating your tires, following all warnings and recommendations stated in your owner's guide, and operating your vehicle safely.

If you detect irregular tread wear, noise or vibration in your tires, you should immediately have your tires checked by a qualified tire service facility, including a Sears Auto Center.

# **EXPIRATION DATE**

This campaign will expire on **October 15, 2011**, so it is important that you act as soon as possible if your tires are covered by this recall campaign.

#### PROBLEMS OR CONCERNS

If you have any problems or concerns about this recall campaign, please contact CTA Customer Relations toll-free at 1-888-799-2168.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590; or call the Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or visit the website <a href="https://www.safercar.gov">www.safercar.gov</a>.

Thank you for your cooperation in matter. We apologize for any inconvenience this may cause you.

Sincerely,

Sears Auto Centers



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# SAFETY RECALL NOTICE