

Equipment Safety Recall Quarterly Report Information¹

Required per 49 CFR Part 573.6

Report Date: 01/25/12

Calendar Quarter: **4th**

Safety Recall Quarterly Report from 04/01/11 through 12/31/11

Manufacturer: **Continental Tire the Americas Inc.**

Report Author: **D. Crawford**

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Recall Subject: **LT275/70R18 LR E ContiTrac BSW
LT275/70R18 LR E ContiTrac TR OWL
LT245/75R17 LR E ContiTrac TR BSW**

1. **NHTSA Safety Recall Campaign Number: 11T- 002**

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: None

2. (a) **The date notification to purchasers began: 04/14/11**

(b) **The date notification of purchasers was completed: 05/06/11**

3. **The Total Number of Items of Equipment Involved: 390,657 tires**

The total number of items involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

Number of Items Returned from Inventory or Remedied Prior to Sale: 95 tires

Includes (a) the total number of items returned from Manufacturer, Distributor, Dealer or Retailer inventory or (b) otherwise remedied prior to sale to consumers.

4. (a) **Total Number Inspected & Remedied:**

Tires exchanged at dealerships upon recall = 75,341 tires

Consumer cash reimbursements for previous purchased tires upon recall notice = 14,280 tires

Other warranty claim returns before and upon recall = 1148 tires

Remedied prior to sale = 95 tires

Tires exchanged from export vehicles = 342 tires

Total = 91,206 tires

Total number of items which were inspected and/or otherwise repaired or remedied.

(b) **Total Number Inspected & NOT REQUIRING REMEDY: All tires affected are remedied.**

Total number of items involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

¹Any questions please contact Mrs. Kelly Schuler or Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

5. Items Determined to be Unreachable

Total Number Exported:

9,520 Ford vehicles exported to other countries at 5 tires per vehicle = **47,600 tires**
(Customer notifications through FORD Worldwide Direct Market Program.)

<u>Location</u>	<u>No. of vehicles</u>	<u>Tires in market</u>	<u>Tires exchanged</u>
Iraq	8938	44,690	unknown
Africa + Middle East	332	1,655	333
Europe	7	35	5
Americas (not US, Can.)	239	1,195	unknown
Asia	5	24	4

All tire exchanges are ongoing at this time.

Total Number Stolen: It is not known if any tires have been stolen

Total Number Scrapped: All tires identified are disposed of in an environmentally sound manner.

Total Number Unable to Notify: Non-deliverable customer notifications = 1422 from 78,989 total notification letters.

Total Number Otherwise Unreachable: not known

Describe Other: _____