GENERAL MOTORS LLC

By Recall Management Division at 3:21 pm, Sep 18, 2012



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September 18, 2012

Ms. Nancy Lewis Associate Administrator for Enforcement National Highway Traffic Safety Administration Recall Management Division (NVS-215) 1200 New Jersey Avenue, SE – Room W45-306 Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety related recall for certain 2008-2010 model year Chevrolet Malibu, Pontiac G6 and 2007-2010 model year Saturn AURA vehicles.

573.6(c)(1): Chevrolet, Pontiac and Saturn Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

<u>573.6(c)(5)</u>: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2008-2010 model year Chevrolet Malibu and Pontiac G6, and 2007-2010 model year Saturn AURA vehicles, equipped with a 4-speed automatic transmission (ME7/MN5). Some of these vehicles may have a shift cable with conduit end locking tabs near the transmission bracket that could fracture. These tabs could fracture without warning. If this occurs, the transmission may not be in the PARK position and may not match the gear position indicated by the shift lever. The driver would be able to remove the key from the ignition, but the door locks may not unlock automatically and the PARK indicator lamp would not be illuminated. The driver may not be able to restart the vehicle and the vehicle could roll away after the driver has exited the vehicle, resulting in a possible crash without prior warning.

<u>573.6(c)(6)</u>: During the course of responding to EA11-015 in May 2012, on a related shift cable condition, GM observed elevated shift cable warranty claims on certain GM models with a unique shift cable design produced by a new supplier starting the second half of the 2008 model year. From mid May 2012, through early June 2012, GM studied warranty return parts from the field to determine the cause of elevated warranty claims. Simultaneous to this activity, GM became aware of additional 2009 and 2010 model year shift cable warranty claims, and immediately broadened the investigation to comprehend the entire production range affected by the new supplier's shift cable. Shift Cables from the additional build periods were collected and analyzed during mid June 2012 and July 2012.



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In addition to the production vehicles built with the subject cable, some vehicles starting with the 2007 model year may have been serviced with the subject cable. These vehicles also require a retainer be added to the shift cable.

The issue was presented to the Field Performance Evaluation Review Committee and on September 13, 2012, the Executive Field Action Decision Committee decided to conduct a safety recall.

573.6(c)(8): Dealers are to install a retainer over the transmission shift cable end fitting. If the end fitting tabs are fractured, the shift cable must be replaced.

GM will provide the dealer bulletin and owner letter mail dates when available.

Pursuant to 577.11(e), GM will provide reimbursement to owners for repairs completed on or before ten days after the owner mailing is completed, according to the plan submitted on May 12, 2011.

<u>573.6(c)(10)</u>: GM will provide copies of the dealer bulletin and owner letter when available under separate cover.

Sincerely,

M. Carmen Benavides, Director Product Investigations and Safety Regulations

12106 Attachment

573.6(c)(2),(3),(4)

PLUS INCLUSIVE DATES OF MANUFACTURE							
INCLUSIVE							
	MODEL	MODEL	NUMBER	MANUFACTURING DATES		DESCRIPTIVE INFO. TO	EST. NO.
MAKE	SERIES	YEAR	INVOLVED	(FROM)	(TO)	PROPERLY IDENT. VEH.	W/CONDITION
Chevrolet	J	2008	92,027	04/02/2007	06/27/2008	Malibu	*
Chevrolet	J	2009	61,714	03/19/2008	06/23/2009	Malibu	
Chevrolet	J	2010	62,773	02/23/2009	06/14/2010	Malibu	
Pontiac	J	2008	105,402	06/25/2007	06/13/2008	G6	
Pontiac	J	2009	47,251	03/11/2008	06/12/2009	G6	"
Pontiac	J	2010	23,572	02/24/2009	01/04/2010	G6	
Saturn	J	2007	1,605	05/01/2006	06/26/2007	AURA	
Saturn	J	2008	31,355	06/27/2007	06/27/2008	AURA	
Saturn	J	2009	537	03/18/2008	04/22/2009	AURA	
Saturn	J	2010	4	04/08/2009	05/26/2009	AURA	

VEHICLES POTENTIALLY AFFECTED BY MAKE MODEL AND MODEL YEAR

* All involved vehicles will be corrected as necessary.

GM Total:

573.6(c)(2)(iv): Supplier name, contact information: Kongsberg Automotive 27275 Haggerty Road Suite 610 Novi, MI 48377 Ed Koontz, Engineering Manager - Driveline Office: 248-468-1264, ed.koontz@ka-group.com

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