









alliedrecreationgroup.com

Allied Recreation Group, Inc. 1010 Commerce Dr. P.O. Box 1007 Decatur, Indiana 46733 (800) 509-3417

# IMPORTANT SAFETY RECALL #150708ARG THIS NOTICE APPLIES TO YOUR VEHICLE

August 2015

### Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Allied Recreation Group, Inc. (ARG), on behalf of its manufacturing center located in Decatur, Indiana, has decided that a safety defect which relates to motor vehicle safety exists in certain model year 2016 motor homes produced between May 18, 2015 and July 7, 2015:

### Class A:

Fleetwood Flair Fleetwood Storm Fleetwood Terra SE Holiday Rambler Admiral Monaco Trek

## Class C:

Fleetwood Jamboree Sport Fleetwood Tioga Montara Fleetwood Tioga Ranger

# WHAT IS THE PROBLEM?

On motor homes affected by this recall, a propane ("LP") gas tank regulator designed for vertical use may have been installed instead of the specified horizontal-style regulator. An incorrect regulator has vent openings that face horizontally when installed on the subject vehicles, potentially allowing moisture to accumulate inside of the regulator. Under certain temperature conditions this moisture could freeze which may result in improper operation of the regulator. If the regulator fails to operate properly, excessive pressure may build up inside of it, potentially resulting in a propane leak and posing the risk of fire in the presence of an ignition source, resulting in property damage, personal injury, and/or death.

# WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an authorized ARG dealer.

# WHAT WILL ALLIED RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, ARG dealers have been supplied with all of the information needed to enable them to inspect the propane tank's regulator, and if necessary, replace it with the correct regulator. The repair should take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle

for a longer period of time. This service will be performed for you free of charge. If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Allied Recreation Group Owner Relations at (800) 509-3417.

When you deliver your motor home for repairs, your dealer will complete a *Repair Order*. Upon completion of the repair, please sign the *Repair Order* and fill out the enclosed self-addressed *Vehicle/Owner Information Update Card* and return it to Allied Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed *Vehicle/Owner Information Update Card* and return it to Allied Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

# **ALLIED RECREATION GROUP OWNER RELATIONS - RECALL #150708ARG**

P.O. Box 1007 Decatur, Indiana 46733 (800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact Allied Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and Allied Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov

Allied Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

ALLIED RECREATION GROUP, INC.