

Recall Notice

Recall #TM-0031: Tahoe Trailer Tires

Condition: Trailers manufactured with incorrect load range tires

Models Affected: Trailstar trailers for Tahoe 400/450 boats manufactured

between April 13 and June 24, 2015.

Trailstar single axle trailers for Tahoe 500/550 boats manufactured between March 23 and June 24, 2015.

Labor Time: .5 HR

Recall Information

DESCRIPTION OF CONCERN:

It has been determined Trailstar trailers for Tahoe 400/450 boats manufactured between April 13 and June 24, 2015 and single axle trailers for Tahoe 500/550 boats manufactured between March 19 and June 24, 2015 may have had load range C tires installed. The affected models require load range D tires.

We have sent this notification in the interest of consumer safety and continued satisfaction with our products and in accordance with Title 46 United States Code Chapter 43, Sec 4310.

VERIFICATION PROCESS:

Inspect the tires to verify the load range.

CORRECTIVE ACTION:

Corrective action for this condition is replacing load range C tires and wheels with load range D tires and wheels. Part #187276 tire/wheel is used for Tahoe 400/450 models. Part #187274 is used for Tahoe 500/550 models.

When filing your warranty claim for reimbursement, only include any parts and labor directly associated with this bulletin.

CONSUMER NOTIFICATION:

All warranty registered retail consumers that have purchased boats with the affected production dates (have been/will be) notified of this recall by first class mail. If you are aware of any affected units that have been sold, please notify our warranty department to pursue corrective action. A copy of the consumer letter is included in this bulletin.

Direct any questions to Tracker Marine Group Warranty Department at 866-378-2529.



July XX, 2015

RE: SAFETY RECALL NOTICE

Trailstar Trailer Tire Load Range Incorrect

Dear Tracker Marine Group Customer,

At Tracker Marine Group we value you as a customer and appreciate your business. We have sent this notification in the interest of your continued satisfaction with our products and in accordance with Title 46 United States Code Chapter 43, Sec 4310.

It has come to our attention that a small number of trailers were manufactured with incorrect Load Range C tires. Our records indicate your Trailstar trailer may have been in the range of affected trailers. These trailers require Load Range D tires.

Corrective action is the replacement of the tire/wheel assemblies with Load Range D tire/wheel assemblies. If you have purchased a Load Range C spare tire, the spare will be exchanged. This substitution will be performed at no charge to you.

Contact your selling dealer or your nearest authorized Tracker Marine Group dealer to verify the tire load range on your trailer and perform this substitution as needed.

If you have any questions, you may contact Tracker Marine Group Consumer Relations at 417-873-4555.

Please accept our most sincere apology for your inconvenience, however, we have taken this action in the interest of your continued satisfaction with our product.

Sincerely,

Tricia Cusic

Advocacy Response Supervisor

Tracker Marine Group

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TAHOE 400-550 TRAILER TIRE AFFECTED SERIAL # LIST LOC 1=DEALER 2= RETAILED

DEALER	SERIAL #	LOC	DEALER	SERIAL #	LOC	DEALER	SERIAL #	LOC	DEALER	SERIAL #	LOC
2203	4TM15GK1XGB001027	1	92061	4TM15BH18GB001070	1	92506	4TM15AH1XGB001162	1	93094	4TM15AH10GB001168	1
5959	4TM15BH16GB001083	1	92062	4TM15AH18GB001161	1	92506	4TM15AH13GB001164	1	93138	4TM15AH10GB001204	1
5959	4TM15GK14GB001072	1	92062	4TM15FK10GB001144	1	92509	4TM15BH15GB001110	1	93138	4TM15GK16GB001090	1
5959	4TM15GK19GB001049	2	92062	4TM15GK19GB001035	2	92509	4TM15AH11GB001194	2	93152	4TM15BH10GB001094	1
18640	4TM15AH1XGB001193	1	92063	4TM15FK14GB001132	1	92594	4TM15GK18GB001057	1	93152	4TM15GK11GB001028	1
18640	4TM15FK17GB001142	1	92065	4TM15FK16GB001147	1	92653	4TM15AH11GB001227	1	93154	4TM15BH11GB001069	1
32831	4TM15FK17GB001111	1	92066	4TM15BH12GB001114	1	92653	4TM15BH1XGB001071	1	93154	4TM15GK15GB001033	1
43536	4TM15GK15GB001064	1	92066	4TM15BH17GB001108	1	92653	4TM15FK15GB001169	1	93256	4TM15BH10GB001077	1
48042	4TM15FK12GB001162	1	92066	4TM15GK12GB001054	1	92653	4TM15GK19GB001066	1	93271	4TM15BH14GB001082	1
51037	4TM15BH1XGB001104	1	92067	4TM15FK11GB001167	1	92653	4TM15GK18GB001091	1	93274	4TM15AH19GB001203	1
51037	4TM15BH18GB001120	1	92067	4TM15GK13GB001063	1	92666	4TM15AH15GB001201	1	93278	4TM15BH13GB001106	1
51037	4TM15FK10GB001130	1	92067	4TM15GK12GB001071	1	92666	4TM15BH1XGB001068	1	93278	4TM15GK16GB001087	1
51037	4TM15FK12GB001131	1	92067	4TM15AH10GB001185	2	92666	4TM15FK13GB001137	1	93306	4TM15BH12GB001095	1
51037	4TM15FK17GB001139	1	92166	4TM15GK11GB001031	1	92667	4TM15FK1XGB001118	1	93308	4TM15BH13GB001123	1
51037	4TM15FK11GB001136	1	92179	4TM15GK10GB001067	1	92667	4TM15GK13GB001077	1	93309	4TM15BH1XGB001118	1
51037	4TM15GK11GB001045	1	92188	4TM15AH11GB001177	1	92673	4TM15FK18GB001148	1	93310	4TM15FK16GB001116	1
51037	4TM15GK18GB001088	1	92254	4TM15AH1XGB001226	1	92709	4TM15BH1XGB001085	1	93317	4TM15FK19GB001160	1
51037	4TM15FK12GB001128	2	92254	4TM15FK11GB001122	1	92709	4TM15BH19GB001093	1	93328	4TM15AH13GB001178	1
51037	4TM15FK14GB001129	2	92254	4TM15GK10GB001036	1	92709	4TM15BH17GB001075	2	93328	4TM15GK16GB001039	1
51037	4TM15FK15GB001138	2	92254	4TM15GK15GB001081	2	92888	4TM15AH17GB001197	1	93329	4TM15BH18GB001084	1
63020	4TM15AH1XGB001209	1	92266	4TM15AH15GB001179	1	92908	4TM15GK17GB001082	1	93331	4TM15FK18GB001117	1
63020	4TM15AH13GB001195	2	92266	4TM15BH16GB001102	1	92908	4TM15GK14GB001041	2	93334	4TM15GK16GB001056	1
77935	4TM15GK18GB001043	1	92266	4TM15BH1XGB001135	1	92908	4TM15GK14GB001055	2	93339	4TM15BH1XGB001099	2
91139	4TM15GK1XGB001030	1	92269	4TM15AH15GB001196	1	92920	4TM15BH19GB001112	1	93353	4TM15GK12GB001040	1
91139	4TM15GK14GB001038	1	92269	4TM15GK15GB001047	1	92920	4TM15GK13GB001032	1	93373	4TM15AH13GB001228	1
91150	4TM15FK10GB001113	1	92269	4TM15GK1XGB001058	1	92922	4TM15AH12GB001222	1	93374	4TM15BH12GB001100	1
91150	4TM15FK14GB001163	1	92342	4TM15BH12GB001081	1	92922	4TM15AH17GB001183	2	93374	4TM15GK11GB001062	1
91150	4TM15FK12GB001145	2	92342	4TM15GK13GB001029	1	92944	4TM15BH19GB001076	1	93380	4TM15AH12GB001219	1
91155	4TM15AH17GB001166	2	92342	4TM15GK13GB001080	1	92944	4TM15FK1XGB001149	1	93380	4TM15FK1XGB001152	1
91231	4TM15BH14GB001065	1	92342	4TM15BH16GB001066	2	92949	4TM15GK17GB001034	1	93391	4TM15BH17GB001111	1
91231	4TM15GK16GB001042	1	92344	4TM15FK16GB001150	1	92950	4TM15BH13GB001073	1	93393	4TM15GK14GB021001	1
91239	4TM15AH19GB001167	1	92358	4TM15BH12GB001078	1	93033	4TM15FK19GB001126	2	93399	4TM15AH18GB001208	1
91250	4TM15BH11GB001072	1	92358	4TM15GK18GB001060	1	93033	4TM15GK1XGB001044	2	93399	4TM15BH17GB001125	1
91250	4TM15FK1XGB001121	1	92358	4TM15GK12GB001068	1	93036	4TM15AH14GB001173	1	93399	4TM15BH12GB001128	1
91250	4TM15GK17GB001051	1	92361	4TM15AH18GB001211	1	93036	4TM15AH19GB001184	1	93399	4TM15FK12GB001159	1
91260	4TM15BH11GB001105	1	92361	4TM15AH19GB001220	1	93047	4TM15AH10GB001171	1	93399	4TM15GK14GB001069	1
91260	4TM15FK10GB001158	1	92361	4TM15GK1XGB001089	2	93047	4TM15BH15GB001074	1	93414	4TM15FK11GB001153	1
92025	4TM15GK12GB001037	2	92367	4TM15AH15GB001182	1	93047	4TM15GK1XGB001061	1			
92052	4TM15BH19GB001109	1	92367	4TM15AH14GB001190	1	93047	4TM15BH14GB001079	2			
92052	4TM15AH19GB001217	2	92418	4TM15AH12GB001169	1	93049	4TM15AH14GB001187	1			
92053	4TM15AH15GB001165	1	92428	4TM15AH12GB001186	1	93050	4TM15AH10GB001221	1			
92053	4TM15BH13GB001090	1	92428	4TM15BH18GB001103	1	93050	4TM15BH11GB001086	1			
92053	4TM15FK18GB001134	1	92428	4TM15BH15GB001124	2	93050	4TM15GK17GB001048	1			
92053	4TM15BH18GB001067	2	92496	4TM15AH12GB001172	2	93050	4TM15GK19GB001052	1			
92056	4TM15BH10GB001080	1	92497	4TM15FK17GB001125	2	93050	4TM15GK10GB001053	1			
92058	4TM15AH14GB001223	1	92505	4TM15AH18GB001225	1	93050	4TM15GK11GB001059	1			
92060	4TM15GK17GB001096	2	92505	4TM15GK13GB001046	1	93082	4TM15AH11GB001180	1			
32000	INITOGET/GD001030	- 4	32303	7/WIIJUNI3UDUUIU40		33002	-11NITOWILLIADOUT190				

PLEASE READ THE ENTIRE INSTRUCTION SET BEFORE PROCEEDING WITH ANY CORRECTIVE ACTION

Visually inspect the tires on the trailer to verify if any require replacement as per the instructions provided in the bulletin prior to securing the trailer on a jackstand.

Begin this process only after the following safety precautions have been followed if jacking up the trailer is required.

- It is recommended to have the trailer on a smooth and level concrete or asphalt surface to perform the corrections.
- Jack up the trailer using a jack of adequate capacity to lift the package. Chock the opposite wheel fore and aft.
- Secure the trailer on a jackstand of adequate capacity to support the package.
- When jacking and using jackstands, place them so as to clear wiring, brake lines, and suspension parts.

IDENTIFYING LOAD RANGE OF TIRES

Visually inspect the tires on the trailer to verify if any require replacement. The pictures below show the load range displayed the tire sidewall. Replace load range "C" tires/wheels with load range "D" tires wheels.



