

Ramp Chevrolet Service Consultant Honored By GM

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Contact: Lisa Di Santo Grossman 631/654-7848

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Jessica Miller, of Setauket, a service consultant for Ramp Chevrolet in Port Jefferson Station for the past four years, was recently honored by General Motors' Chevrolet Motor Division for earning the highest customer service satisfaction score in all of Suffolk County for 2000. The award was based on customer service satisfaction surveys.

General Motor's regional awards ceremony was held in Atlantic City, New Jersey, where Ms. Miller was surprised to find she was the only female award recipient in all of Suffolk County. "It is so nice to be recognized for a job I enjoy doing." Added Ms. Miller, "I couldn't have won this award without my co-workers. From the highly skilled technicians, to the precise detailers, to the courteous shuttle drivers, customer satisfaction is always our highest priority."

It is then no surprise that the Service Department received General Motors' customer satisfaction award for the highest-rated, large-volume dealership in Suffolk County. Matt Etts, who has been the Service Manager for the past four years, stressed the distinction of being an award-winning high- volume dealership, "We service on average of 2,000 cars per month. That's a significant number of customers we need to satisfy."

Ramp Chevrolet of Port Jefferson Station is Long Island's number-one volume Chevrolet dealer, Suffolk County's only General Motors "Mark of Excellence" dealer and Suffolk's only AAA- endorsed Chevrolet dealer. For more information log onto <u>www.rampchevy.com</u>



Contact Information Lisa Di Santo Grossman Grossman Strategies

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