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Has the Body Shop kidnapped my car?

(PRWEB) August 20, 2000 -- Traditionally, communications between auto body repair facilities and their customers has been limited at best.

Production Data Systems, Inc. understands the potential for increased customer service and profitability through improved communications and tracking. The company has developed a system that will allow the body shop to provide vehicle repair status reports via the Internet. Status reports to customers are generated automatically and are available 24 hours a day, 7 days a week at http://www.statusnet.net. Additionally, status reports are provided to Insurance Claims Representatives and the Rental Agencies drastically reducing time spent by shop personnel fielding inquiry calls.

"As a former insurance claims representative I fielded numerous calls from customers asking about the status of their repairs. These calls had a negative effect on my productivity and that of the shops as well." stated company spokesman Jim Kulakoski.

In addition to providing status reports, the Production Assistant Pro software package also increases communication between office personnel and the technicians working on the vehicles. This simple to use program develops a series of easy to understand reports that allow the body shop office staff to manage its business. The end result is a faster repair and increased profitability. Body shops that are interested in learning more about the company's software and services can visit the corporate web site.

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Online Web 2.0 Version
You can read the online version of this press release here.