SafeAuto Goes into Production on One, Inc., Solutions

Insurer is using One, Inc.'s payment processing and automated notifications software to offer improved payment capabilities to its policyholders

COLUMBUS, Ohio and SACRAMENTO, California (PRWEB) March 15, 2016 -- SafeAuto, a Columbus, Ohio–based property and casualty insurer, and One, Inc., a provider of software products to the P&C industry, today announced that SafeAuto has gone into production on One, Inc.'s ProcessOne® to manage its payment processing and daily cash reconciliation and ContactOne™ to increase policy retention via automated calling and messaging.

ProcessOne has been integrated into SafeAuto's web and mobile payment interfaces to allow SafeAuto's policyholders to easily make credit card payments and has also been integrated into their core billing system to streamline workflows and reduce the time spent on reconciliation.

ContactOne will send automated voice, SMS, or email notifications to policyholders for upcoming due dates or expirations and alert them to items that need their action or attention. Policyholders can then make credit card payments by pressing a single digit on their phone or by clicking a link in an email or SMS notification.

"We are already seeing the benefits of ProcessOne and ContactOne for both our customers and the SafeAuto team," said John Kish, senior vice president and chief information officer at SafeAuto. "Our policyholders now have a more simplified, streamlined, and secure user experience during the payment process, and our staff is seeing how the right technology can enable process efficiencies that make a significant difference in how they can do their jobs. This was a major initiative; the implementation process went extremely well and I could not be more pleased with the results or with One, Inc."

ProcessOne, the only payment processing and reconciliation solution specifically designed for the property and casualty insurance industry, and ContactOne, has enabled SafeAuto to:
• Offer improved payment features including 24/7, multi-device payment portal access;
• Improve its customer experience with better communication and interfaces;
• Increase data security by introducing tokenization in payment transactions and also reduce the cost of PCI compliance;
• Enhance operational performance by streamlining payment reconciliation processes.
"Our focus at SafeAuto is always on our policyholders and how we can best serve them. Going into production with ProcessOne and ContactOne means improving our level of service to each one," said Ron Davies, president and chief executive officer at SafeAuto. "The knowledge and professionalism of the One, Inc. team was very impressive and the implementation went extremely well."

"We're excited that SafeAuto is up and running on ProcessOne and ContactOne," said Christopher W. Ewing, president and chief executive officer at One, Inc. "The speed and success of the implementation illustrates our commitment to getting our clients in production so they can quickly realize the return on their investment in lower payment processing costs and increased customer satisfaction. We've enjoyed working with their team and look forward to a long relationship."

About SafeAuto
SafeAuto is a privately held property and casualty insurance company that specializes in state-minimum

coverage for drivers in 18 states including Arizona, California, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Mississippi, Missouri, Nevada, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, and Virginia. Founded in 1993, SafeAuto employs more than 700 associates and is based in Columbus, Ohio. For more information, visit safeauto.com.

About One, Inc.
One, Inc., builds software products that help property and casualty insurers replace their legacy core systems and dramatically increase their operational efficiencies and speed to market. Designed to be flexible and scalable, One, Inc., products enable insurers to deliver excellent service, expand markets, and lower operating costs. One, Inc.'s InsureOne Suite provides the core systems used by insurers as operational systems of record. See how One, Inc. is leveling the playing field. For more information, please visit
http://www.oneincsystems.com

Follow us on LinkedIn: http://www.linkedin.com/company/one-inc
Follow us on Twitter: http://twitter.com/oneincsystems

Contact Information
Eileen Potter
One, Inc
http://oneincsystems.com
+1 (866) 343-6940

Online Web 2.0 Version
You can read the online version of this press release here.