

Auto Europe's Erik Inman Named Customer Service Manager of the Year

Prestigious International Service Excellence Award Reinforces Tradition of Exemplary Service

Portland, ME ([PRWEB](#)) March 22, 2016 -- [Auto Europe](#), a leading provider of international car rental services, is proud to announce veteran Reservations Manager Erik "Kyle" Inman has been named Customer Service Manager of the Year by the Customer Service Institute of America (CSIA).

The International Service Excellence Awards are the world's peak customer service awards for organizations and individuals to recognize their commitment to customer service excellence.

Since 1954, Auto Europe has been dedicated to providing travelers with the best service in the car rental industry before, during and after their rental. Our internal benchmark for high levels of customer service has been established and reinforced through on-going training and evaluation. Having started his career at Auto Europe in the Reservations department, Erik quickly embodied this high level of service and worked his way to Reservations Manager. Erik's extensive knowledge of the nuances of renting a car abroad acquired during his 17 years in the industry combined with his tenacity make him a successful leader and mentor to his team. Erik is continually recognized by colleagues and customers for setting the bar for service.

"This year we had many entrants for the Customer Service Manager category, but interviewed only 5 finalists," states Christine Churchill Burke, CSIA's Executive Director and Vice President of ICCSO. "I can tell you that Erik's passion, dedication, and managing philosophy came across in all of his responses."

About Customer Service Institute of America

The Customer Service Institute of America (CSIA) is to be the professional body of choice for customer service leaders across the US. The Institute has the exclusive North American rights to distribute the International Customer Service Standard (ICSS) and certify Organizations against the Standard.

About Auto Europe

With over 60 years of experience in the rental car industry, Auto Europe specializes in helping travelers find the best car rental rates in Europe and other popular destinations around the world. Auto Europe's deep understanding of the complexities of renting cars abroad paired with their knowledgeable team of rental specialists (available 24/7) allows Auto Europe to provide travelers with the best service in the industry before, during and after their rental. To find the best rate on a car rental for your next trip abroad or to learn more about renting a car in Europe visit www.autoeurope.com.



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