

SMART Cars, Inc. Goes Above and Beyond Required Safety Standards

While many livery services are skirting the minimum requirements for driver safety standards, SMART Cars, Inc. is going above and beyond Chicago's current standards with their additional orientation program for chauffeurs.

Chicago, IL ([PRWEB](#)) August 04, 2015 -- Chicago's premiere chauffeured sedan and group charter service, SMART Cars, Inc., is taking additional steps to ensure the safety of its passengers with a formal, in-depth orientation program for all its chauffeurs. This is in addition to meeting all the required City of Chicago Public Chauffeur safety standards. Currently, all City of Chicago Public Chauffeurs must meet minimum requirements for licensure, which include being at least 27 years of age, having a valid driver's license for at least 10 years (that has never been suspended or revoked) and passing a written exam after completing a one-day training course.

In addition, this licensing (often considered one of the most stringent in the US) requires a physical examination as well as a drug test, vision examination and fingerprinting for Federal, State and local assessment. These are all safety standards that keep travelers in the City of Chicago safe.

SMART Cars, Inc. has a 21-year safety record that is supported by their own formal orientation for chauffeurs implemented over 16 years ago. This additional program includes a review of the principles of the Smith defensive driving course, insurance verification and suggested customer service practices stemming from client feedback.

“Offering our customers a culture of care and genuine accountability as well as the expected on-time service and promise of a safe travel experience, gives us a unique industry advantage. There are many livery companies allowing freelance drivers among their ranks who have limited experience, no evidence of industry related safety education or verifiable licensing adherence,” said Stuart Rothstein, President of SMART Cars, Inc.

The customer service portion of this orientation includes communication of SMART Cars' clients' preferred standards in such areas as attire, courtesy, readiness of vehicles, preparedness of Chauffeurs and more. Although SMART Cars does not tell its Chauffeurs how to operate, it does act as a conduit of information between the preferences communicated to it by its clients and those providing the service, namely the Chauffeurs.

SMART Cars' culture of honesty, transparency and accountability to meet the needs of clients has led to a burgeoning and devoted client list. “We strive to not only be the best value in terms of ease of use, on-time delivery to destinations and flexibility to meet our clients' changing needs, but to exceed their expectations,” says Evette Tevenal - Group and Events senior CSR at SMART Cars.

While many competing livery services across the country are avoiding regulations in an attempt to get more vehicles and drivers on the road at any cost, SMART Cars has not forgotten that the most important service they provide is to deliver customers safely to their destinations. This orientation is just one of the many creative and additional actions SMART Cars utilizes in providing a truly stellar chauffeured service experience.

About SMART Cars, Inc.



Since 1994, SMART Cars has been taking business and leisure travelers from point A to point B in style. You'll experience reliable service, tastefully-appointed vehicles and professional, personalized attention from our highly trained, certified and insured chauffeurs. For over 20 years, SMART Cars remains the intelligent choice for your Chicago area ground transportation needs. SMART Cars is here when you need us! We operate 24/7/365 – call now to book your ride (800) 871-7627.

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