

Darrell Green Trucking Experiences $\hat{A} \square$ FastTrack $\hat{A} \square$ TruckMate Software Implementation.

Specialized Bulk Carrier Moves From a Manual Operation to a Fully Automated Software Environment in Two Weeks.

(<u>PRWEB</u>) August 28, 2003 -- Darrell Green Trucking Inc. a leading provider of specialized bulk transport services has successfully completed the implementation of TruckMate for Windows (TM4Win) enterprise-wide trucking software from Maddocks Systems Inc. Utilizing the Maddocks $\hat{A} \square$ FastTrack $\hat{A} \square$ software training and implementation program the installation of TruckMate for Windows was completed over a two-week period. The end result was a smooth transition from a manual-dispatching environment to a fully integrated software solution.

Darrell Green Trucking Inc. is a family operated company based out of Tulare California and currently operates 90 power units that provide bulk-hauling services throughout the Southwestern United States. Darrell Green Trucking successfully competes with larger fleets by focusing on enhanced customer service and the ability to handle unique bulk shipments.

 \hat{A} Heading into this project I was expecting the move to new software to be very time consuming and I was unsure of how long it would take to go \hat{A} Live \hat{A} on the new system; \hat{A} explained Darrell Green, of Darrell Green Trucking Inc. \hat{A} But after two weeks of training and work with the Maddocks team we are now successfully using TruckMate in our day-to-day operation. I expect to see an immediate improvement in the flow of information between the operation and accounting side of our business. \hat{A}

The Maddocks FastTrack Program was developed to streamline the training and implementation process for TruckMate for Windows. A Maddocks trainer is assigned to the fleet to create a training plan, deal with hardware issues, and handle technical questions prior to any time spent onsite. Fleets can focus on software training and are provided access to daily online training courses, as well as an extensive library of recorded training videos.

 $\hat{A} \Box I$ was also originally skeptical of the online training courses provided by Maddocks until I had the opportunity to personally take advantage of these classes. Our entire team gained a great deal of knowledge by working with the Maddocks trainers one-on-one during these online sessions, $\hat{A} \Box$ added Green.

The Darryl Green Trucking team selected the FastTrack Program option to match their internal commitment to rapidly implement a new software system. The size and complexity of their truckload operation is an excellent fit for an accelerated schedule of standard software training and installation.

Founded in 1981, Maddocks Systems Inc. (www.maddockssystems.com) provides software solutions exclusively to the transportation and logistics industry. The company s flagship product, Truckmate for Windows, is an enterprise-wide client server product designed to meet the needs of truckload, LTL, Brokerage/Logistics, Bulk, Intermodal and Private carriers. With over 400 installed systems, Maddocks is one of the leading trucking software providers in North America.



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