

## **Amica Insurance ranked highest in customer satisfaction once again**

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LINCOLN, R.I. ([PRWEB](#)) August 02, 2016 -- Amica Insurance once again received top honors for the New England region in the J.D. Power 2016 U.S. Auto Insurance Study(SM). This marks the fourth consecutive year in New England and the 17th year in a row that J.D. Power recognized Amica for customer satisfaction with auto insurers.

Amica's score of 855 (on a 1,000-point scale) was 60 points higher than the regional average.

“We're so proud to once again receive this honor from J.D. Power,” said Robert A. DiMuccio, chairman, president and CEO of Amica. “I'd like to thank all of our employees for their constant hard work and dedication. Without them, awards like this would not be possible.”

The study measured customer satisfaction across five areas: interaction, policy offerings, price, billing process and policy information (formerly billing and payment), and claims. To learn more about the study, click [here](#).

### About Amica Insurance

Amica Mutual Insurance Co., the nation's oldest mutual insurer of automobiles, was founded in 1907. The company, based in Lincoln, Rhode Island, is a national writer of auto, home, marine and umbrella insurance. Life coverage is available through Amica Life Insurance Company, a wholly owned subsidiary. Amica employs more than 3,400 people in 44 offices across the country. For more information, visit [Amica.com](#).

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