



AutoClaims Direct Releases New Appraisal Auditing Tool

AutoClaims Direct released a new comprehensive rules based auditing tool as an enhancement to the industry leading auto appraisal Tracker software. It allows clients to establish rule sets based upon specific and defined guidelines.

([PRWEB](#)) May 17, 2005 -- AutoClaims Direct the leading provider of independent auto damage appraisals and insurance claims management technology today announced the release of RS Direct. This comprehensive rules based auditing tool is an enhancement to AutoClaims Direct's industry leading Tracker software. It allows clients to establish rule sets based upon specific and defined guidelines. RS Direct identifies exceptions to the rules and flags these files for further review by a designated company auditor, adjuster or total loss specialist. The rules set can be configured and customized to any client needs.

"I am very pleased with the flexibility RS Direct provides our company. It is one more tool to enhance our own internal auditing along with providing our clients with the ability to monitor files according to their own customized set of parameters. Our proprietary solutions prove again we provide the most simple and effective claims management systems in the industry." - Stated Ernie Bray, Director of Quality Control of AutoClaims Direct.

RS Direct can work as either a stand alone electronic auditing solution or work in conjunction with an already established auditing department within a client's office.

Bray adds, "You can never replace the expertise of a trained set of eyes reviewing an appraisal. No matter what anyone says, decisions regarding repair times and judgment always require a human factor which no automated system can monitor, however, what we provide is a tool that comes quite close."

AutoClaims Direct is a business service and auto appraisal firm that provides the insurance industry with a complete claims management service and auto appraisal company. AutoClaims Direct's clients are insurance companies, fleet management companies and third party administrators. AutoClaims Direct's revolutionary "DirectLink" application streamlines the claims handling process, rapidly reducing cycle times and average loss paid. The corporation handles auto appraisals, desk audits and lease returns. For more information visit www.autoclaimsdirect.com or call 888-403-4223

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