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## **R. Michael Donovan Teaches Manufacturers How to Avoid Bottlenecks**

(<u>PRWEB</u>) September 16, 2004 --  $\hat{A} \square$  The order-to-delivery process is like traffic on a six lane highway $\hat{A} \square$ , according to R. Michael Donovan. When you introduce implements  $\hat{A} \square$  toll booths, construction, accidents, bad weather  $\hat{A} \square$  traffic begins to slow and may stop completely. Adding lanes, improving road signage, expanding toll both capacity and adding a fast lane for electronically monthly billing to drivers can fix some of these bottlenecks. In manufacturing, the flow of information and materials from order intake through shipping and billing can be corrected through a careful analysis of key process and sub-processes with a subsequent redesign and realignment of these processes. Some instances will require additional information technology to make these redesigned processes work well.

R. Michael Donovan & Co., is an international management consulting and education firm that provides manufacturers with business performance improvement services on a focused, enterprise-wide, or entire supply chain basis.

For over thirty years R. Michael Donovan has a consistent record of providing manufacturing and distribution companies with highly competent professional assistance to help management improve business performance.

The firm has developed highly effective methodologies for Supply Chain Management, Lean Manufacturing, Lean Supply Chain Management, Business Process Redesign, Strategic Planning, ERP Systems, Cycle Time Reduction, Customer Service Improvement, Forecasting, Inventory Reduction, Profit Improvement, Flow Manufacturing, among others.

For more information about the Lean Manufacturing Certification program email rmd@rmdonovan.com or call R. Michael Donovan and Company at 800-745-4101.

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