

## American Auto Shield Hits 200 Reviews on Trustpilot

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Lakewood, Colorado (<u>PRWEB</u>) November 15, 2017 -- American Auto Shield (AAS) is pleased to announce that we have reached more than 200 customer reviews on Trustpilot.

Though American Auto Shield specializes in Auto, ATV, Motorcycle and Off-Road Motorcycle coverage and claims administration, our customers' satisfaction has always remained most important to us. Our commitment to innovation, quality service and the importance of maintaining and evolving the unparalleled quality of our products and services sets us apart from the competition.

"Our customers mean everything to us, and we recognize the importance of the service we provide for them. We want to make the claims process as easy and stress-free as possible so that our customers can get their vehicles back on the road as quickly as possible. By providing services such as direct and online claim filing and customer support, we're resetting expectations for what customer service means for claims administrators in the automotive aftermarket industry," said Jason Currier, American Auto Shield Vice President of Sales and Marketing.

## Why Trustpilot?

Not only is Trustpilot completely independent, they verify each review to ensure potential customers are reading legitimate reviews from actual AAS customers. Potential customers can therefore make the best purchasing decision based on those reviews. With consumers increasingly consulting online review sites for guidance on purchasing decisions, Trustpilot provides companies with the tools and technology necessary for efficiently integrating reviews as part of their communications with customers. Recognizing the importance of these reviews, American Auto Shield encourages customers and their repair facilities to leave honest feedback about their claims experiences.

"Positive reviews allow us to see that our specialized customer service and streamlined claims process is being well received. Poor reviews allow us to learn and grow as a company by focusing on suggestions from our customers and their repair facilities. These suggestions enable us to provide a superior service so that we can continue to be the best choice for Vehicle Service Contract coverage," said Becky Swartz, American Auto Shield Public Relations Specialist.

## Our Favorite Reviews

American Auto Shield's emphasis on quality customer service is reflected throughout our reviews on Trustpilot. Here are some of our favorites:

"Very efficient and quick to pay for the claim....I was pleasantly surprised at how everything went so smoothly.....Thank you."

"The best company I've ever dealt with. They will do whatever it takes to ensure customer satisfaction. I've had other extended warranty companies but none as pleasant to work with as this. Very satisfied."



"Excellent experience and the CSR was very professional and courteous."

"This company is very good. They are fast, courteous. Make you feel important and treat you with respect."

"American Auto Shield was absolutely fabulous to work with. Great customer service and very thorough."

American Auto Shield is celebrating its 15th anniversary this year, and we're proud that we have recently expanded our claims administration services and product line, enhanced our online services, and raised our customer service standards by utilizing trustworthy online review sites such as Trustpilot to generate customer feedback. To read additional American Auto Shield reviews from other trustworthy sites, visit <a href="http://americanautoshield.com/reviews">http://americanautoshield.com/reviews</a>.

About American Auto Shield

Headquartered in Lakewood, Colorado, American Auto Shield is a leading provider and administrator of Extended Vehicle Protection Products. For over a decade, American Auto Shield has been working with its marketing partners to protect automobile owners against unexpected repair costs. American Auto Shield is an A+ Rated Accredited Member of the Better Business Bureau and a member of the Service Contract Industry Council. Learn more at americanautoshield.com and support.americanautoshield.com.



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