Purolator Fliters NA LLC

3200 Natal Road Fayetteville, NC 28306 www.pureoil.com

March 14, 2008

## SAFETY RECALL NOTICE TO CUSTOMERS

TO: All Purchasers of Purolator Filters NA LLC part number <u>F10024</u> manufactured by Shanghai Inter Auto Parts Co., LTD and imported & distributed by Intercontinental Auto Parts, Inc., Ramsey, NJ

### NOTICE: Intercontinental Auto Parts, Inc., Ramsey, NJ(Intercontinental)

# Fuel Filter Recall - NHTSA Recall #08E-019

Dear Purolator Filters NA LCC Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Intercontinental Auto Parts, Inc., Ramsey, NJ has decided that a defect which relates to motor vehicle safety exists in certain production runs of Shanghai Inter Auto Parts Co., LTD fuel filter part number ALG 44/1, corresponding to Purolator part number F10024. The filter's outlet cap might not be securely erimped to the housing. This could result in separation of the filter's outlet cap from the housing. If this condition occurs while attempting to start the vehicle, a no start condition may result and fuel may be pumped out onto the ground. If this condition occurs while the vehicle is in motion, the engine may stop due to inadequate fuel supply. If an ignition source were present, fuel leakage may result in a fire.

#### Identification of fuel filter covered by the recall:

The Intercontinental filters were shipped by Purolator Filters NA LLC to its customers between January 14, 2008 and February 12, 2008. The suspect filters can be identified as follows:

- Purolator filter part number F10024, and
- The filter metal body is silver or gold in color, and
- The filter country of origin 'Made in China', and

The following code is printed on the filter: 0742'

<u>NOTE</u>: Part number F10024 fuel filters with country of origin 'Made in USA' are not involved in this recall. Fuel filters identified as part number F10024 with a green dot on the outlet cap of the fuel filter also are not covered by this recall, even if they have the code 0742. These filters with the green dot have been verified as meeting applicable specifications.

#### WHAT WILL BE DONE?

Intercontinental will replace the fuel filters free of charge. If the filter has not been installed, the customer may return it to Intercontinental and receive a free replacement. If the filter has been installed and the customer wishes to replace the filter themselves, the customer may destroy the old filter and receive reimbursement from Intercontinental upon submission of appropriate documentation. If the subject filter has been installed on a motor vehicle, the customer may take the vehicle to a service facility of choice, and Intercontinental Auto Parts will reimburse them for the cost of the filter and a reasonable and customary cost for the installation of a new filter based upon Chilton standard hourly times for fuel filter replacement. Parts are available to begin this recall immediately upon the appropriate approvals from NHTSA. All of the fuel filters were under warranty.

To receive reimbursement for the parts and service, the customer should provide all of the following information to Intercontinental Auto Parts, Inc. at 133 Williams Drive, Ramsey NJ 07446.

- Customer name and address;
- Vehicle Make and Model;
- Original Invoice
- Date Code of the Replaced Part; and
- A copy of your invoice(s) for the replacement part and/or installation.

Please remember, the only recalled filter is Purolator filter part number F10024. The filter country of origin 'Made in China' followed by the code '0742' is printed on the body of the filter. <u>Communication:</u>

If you conclude that Intercontinental has not enabled you to remedy this condition in a reasonable time, you may call Intercontinental at (800) 451-2593. If you are still not satisfied, you may submit a complaint to the:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue S.E. Washington, D.C. 20590 • or -Call the toll free Vehicle Safety Hotline: 1-888-327-4236 (TTY: 800-424-9153): or go to http://www.safercar.gov.

We regret any inconvenience that this situation may cause. Purolator and Intercontinental Auto Parts, Inc. want to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely, Shanghai Inter Auto Parts Co., LTD (Intercontinental Auto Parts, Inc.)

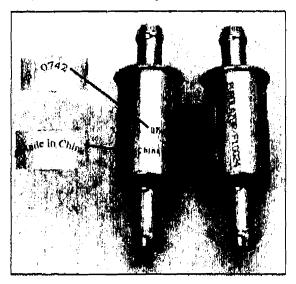




# Purolator

# Fuel Filter Safety Recall Purolator Part Number: F10024

Intercontinental Auto Parts, Inc. has decided that a defect which relates to motor vehicle safety exists in certain production runs of fuel filters supplied by Intercontinental Auto Parts to Purolator Filters NA LLC for Fuel Filter F10024. This product is identified by Purolator Part Number F10024, with a date code 0742 and the statement "Made in China" printed on the filter. The filters are silver or gold in color. The filters were sold as replacement filters for engines in certain 1982 and earlier Ford, Lincoln and Mercury vehicles.



The filter's outlet cap might not be securely attached to the filter housing. If this condition occurs, this filter may separate upon attempted installation or in service during normal vehicle operation. If this condition occurs while attempting to start the vehicle, a no start condition may result and fuel may be pumped out onto the ground. If this condition occurs while the vehicle is in motion, the engine may stop due to inadequate fuel supply. If an ignition source were present, fuel leakage may result in a fire.

This recall only pertains to aftermarket replacement Fuel Filter F10024 supplied to Purolator by Intercontinental Auto Parts and has no relation to any original equipment filter installed by Ford, the vehicle manufacturer or any other aftermarket supplier.

Intercontinental will reimburse consumers who have the suspect filters for the cost of the replacement filter and a reasonable amount for installation of the new filter, based upon Chilton standard hourly times for fuel filter replacement. To receive reimbursement for the parts and service, please ask this distributor for detailed information about the reimbursement requirements or contact Intercontinental Auto Parts, Inc., 133 Williams Drive, Ramsey, NJ 07446--Attention: William Billich (Phone 1-800-451-2593).



March 2008

Recall #08E-019