



October 7, 2010

MR. WILLIAM CONWAY JR. CHIEF CORPORATE ENGINEER FOREST RIVER, INC. 55470 COUNTY ROAD 1 P.O. BOX 3030 ELKHART, INDIANA 46515-3030 NVS-215dgl 10V-454

DEAR MR. CONWAY:

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

This letter serves to acknowledge Forest River Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

FOREST RIVER/BERKSHIRE/2007

FOREST RIVER/CARDINAL/2001-2005

FOREST RIVER/CEDAR CREEK/2003-2006

FOREST RIVER/CEDAR CREEK/2009

FOREST RIVER/CHARLESTON/2004-2005

FOREST RIVER/CHARLESTON/2007

FOREST RIVER/FLAGSTAFF/2007

FOREST RIVER/FLAGSTAFF/2005

FOREST RIVER/GEORGETOWN/2001-2005

FOREST RIVER/ROCKWOOD/2007

FOREST RIVER/ROCKWOOD/2005

FOREST RIVER/SALEM/2007

FOREST RIVER/SALEM/2004

FOREST RIVER/SALEM LE/2007

FOREST RIVER/SANDPIPER/2004

FOREST RIVER/SIERRA/2004

FOREST RIVER/WILDWOOD LE/2007

NHTSA Campaign Number: 10V-454

Mfg's Report Date: September 21, 2010

**Components:** EQUIPMENT

**Potential Number of Units Affected: 2,207** 

## **Summary:**

FOREST RIVER IS RECALLING CERTAIN RECREATIONAL VEHICLES EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

### **Consequence:**

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

## **Remedy:**

FOREST RIVER IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

#### Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will assist Forest River in notifying the affected Forest River owners, and Dimpliex will be performing the free remedy and filing the associated quarterly reports for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at <a href="mailto:Delia.lopez@dot.gov">Delia.lopez@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian

Acting Chief, Recall Management Division

Office of Defects Investigation

Enforcement