## DAIMLER

Daimler Trucks North America Nasser Zamani Senior Manager Compliance and Regulatory Affairs

January 11, 2011

Dan Smith Associate Administrator for Vehicle Safety National Highway Traffic Safety Administration 1200 New Jersey Avenue S.E. Washington D.C. 20590

> Re: Defect Information Report - Supplemental Report No. 4 10V-468, 10V-472 Non School Bus, 10C-6 MBE900 Re-Programming

Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a copy of the representative document distributed to owners.

(c)(3) Total number of vehicles potentially affected: 2745 10V-468 - School Bus - 2687 10V-472 - Non-School Bus - 58

Owner notification: Started and Completed on December 30, 2010

(c) (10) A copy of communications sent to owners is attached.

Please contact me if you have any questions.

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Sincerely yours,

Nasser Zamani

Cc: Michael Mason, CAL-OSHA

Attachment

Daimler Trucks North America LLC 4747 N. Channel Avenue Portland OR 97217-7699 503-745-6910 Phone 503-745-5544 Fax Nasser.Zamani@Daimler.com

A Daimler Company



Detroit Diesel Corporation 13400 Outer Drive, West Detroit, Michigan 48239-4001

Telephone: 313-592-5000

**Attention: Equipment Owner** 

Subject: Safety Recall 10C6

MBE900 EPA07 MCM Reprogramming In School Bus and

**Emergency Vehicle Applications** 

This notice is sent to you in accordance with requirement of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Detroit Diesel has decided that a defect which relates to motor vehicle safety exists in certain EPA07 MBE900 engines equipped in School Bus and Fire Truck Applications.

Certain certified EPA07 MBE900 engines in school bus and emergency vehicle applications will require reprogramming of the MCM with v11.4.0.0 software (or higher) and fuel map version ZGS 005 (or higher). Reprogramming the MCM will prevent engine shutdown if the Diesel Particulate Filter (DPF) in the Exhaust After Treatment Device (ATD) reaches DPF zone 5 which could hamper rescue operations and place the public at risk.

Records available to us indicate that your vehicle is equipped with one of these affected engines. Detroit Diesel will repair your engine at no charge to you.

We ask that you take your unit to the closest Authorized Repair Facility to have the work performed. We estimate that the labor time required to perform this Safety Recall on your engine is approximately 0.5 hour.

If you have any questions about this Safety Recall you may call our Customer Support Center at (313) 592-5800. If you believe that Detroit Diesel has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or to http://www.safercar.gov. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.



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If you had this repair done before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you are the lessor of this vehicle, Federal Law requires that you forward this notice to the lessee within ten days. For more information, contact Customer Support Center at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-5800.

We regret any inconvenience this action may cause. However, we have taken this action in the interest of your continued satisfaction with our products as well as our interest in motor vehicle safety.

DETROIT DIESEL SAFETY RECALL 10C6 SERVICE ADMINISTRATION CAMPAIGN COORDINATOR (BX-5)