

CUSTOMER CARE AND AFTERSALES

DCS2504

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 5, 2010

Subject: 10312A – Noncompliance Recall - Revised
Front Safety Belt Anchor Pretensioner Installation
Copy of Customer Letter Added

Models: 2009-2010 Chevrolet Impala

To: All Chevrolet Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager, Used Vehicle Sales
Manager,
and Warranty Administrator

Bulletin 10312A is being revised to include a copy of the customer letter. The customer letter mailing will begin on November 5, 2010. Please discard all copies of bulletin 10312, issued October 2010.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.