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Sent on 03 14 2011 Expires on 03 28 2011
 From Parts and Service Division
 Subject Recall/Stop Sale of 2011 Civic (2-door / 4-door) Fuel Roll-over Valve Case Crack

DATE: March 14, 2011
 TO: All Honda Sales, Service & Parts Managers
 FROM: American Honda Parts and Service Divisions
 RE: Recall/Stop Sale of 2011 Civic (2-door / 4-door) Fuel Roll-over Valve Case Cracked

Note: Effective today, 3/14/2011, a Stop Sale is in effect for a limited number of 2011 Civic 4-door and 2-door models produced at the Canada and Indiana plants. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

On Saturday, 3/12/11, an Inventory Hold Report for this Stop Sale order was viewable on the dealer iN system. This report was generated in error. We apologize for any inconvenience this may have caused. A validated Inventory Hold Report for this campaign will be available on iN for viewing 3/15/11. We encourage dealers to use this report. The report will identify the Stop Sale units by VIN and remove them from the report when the Warranty Claim is processed.

Basic Problem

A change to the fuel tank unit ultrasonic welding production line caused the roll-over valve case to break or crack during the ultrasonic welding process. A cracked roll-over valve case can allow the retaining cap, roll-over valve, and preload spring to fall out. The missing roll-over valve is a safety concern.

Service Information

A Service Bulletin will be posted for viewing 03/15/10. The repair will require removal and inspection of the fuel tank unit. Replacement of the fuel tank unit will be required if the roll-over valve case is cracked.

A customer notification will be mailed mid April.

Parts Information

The Nut and Gasket kit, P/N 17046-SNA-A30 required to complete the inspection procedure will be pre-allocated and shipped on Tuesday, 3/15 via DSO to dealers for repair on "Stop Sale" vehicles. The allocated quantities are based on your current inventory of unsold new vehicles. Please note that the Nut and Gasket Kit will be on order restriction and therefore will not be available for open ordering by your dealership. Parts Division will notify you when additional kits are available for dealer ordering.

In a very limited number of cases (approximately 1% of vehicles) may require the replacement of the Fuel Tank Unit, 17045-SVB-A31 (Si) / 17045-SNA-A31 (non-Si). For the Si model application, only 105 vehicles are affected by this recall stop sale. Dealers should order a Fuel Tank Unit only "AFTER" the inspection process indicates a fractured Roll-over case. These Fuel Tank Units will be available for dealer ordering through the controlled parts ordering system. In addition, a Retainer, P/N 17711-S84-004 will be required with the replacement of the Fuel Tank Unit. This Retainer will be available for dealer open ordering.

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