



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 12, 2011

MR. MIKE ZIMMERMAN
WARRANTY MANAGER
STARTRANS BUS CORPORATION
2592 E. KERCHER ROAD
GOSHEN, IN 46528

NVS-215kjs
11V-227

SUBJECT: GEN EM-1 EVAPORATORS/CARRIER

DEAR MR. ZIMMERMAN:

This letter serves to acknowledge Startrans Bus Corporation's (Startrans) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARTRANS/AZURE HYBRID/2006-2010
STARTRANS/CANIDATE/2006-2010
STARTRANS/CANIDATE II/2006-2010
STARTRANS/E-LO/2006-2010
STARTRANS/PRESIDENT/2006-2010
STARTRANS/SENATOR/2006-2010
STARTRANS/SENATOR HD/2006-2010
STARTRANS/SENATOR II/2006-2010
STARTRANS/SENATOR TOUR LINER/2006-2010
STARTRANS/SENTINEL BUS/2006-2010
STARTRANS/TROLLEY/2006-2010

NHTSA Campaign Number: 11V-227 **Mfg's Report Date:** April 8, 2011

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 2,130

Summary:

STARTRANS IS RECALLING CERTAIN MODEL YEAR 2006 THROUGH 2010 TRANSIT BUSES EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND A VEHICLE FIRE MAY OCCUR.

Remedy:

STARTRANS WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL OR MAY 2011. (SEE CARRIER'S RECALL CAMPAIGN 11E-003.) OWNERS MAY CONTACT CARRIER AT 1-800-793-4741 OR STARTRANS AT 1-574-642-0810 OR 1-574-642-0096.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

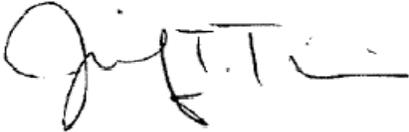
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement