

May 5, 2011

Mr. Claude Harris Acting Associate Administrator for Enforcement National Highway Traffic Safety Administration Recall Management Division (NVS-215) 1200 New Jersey Avenue, SE – Room W45-306 Washington, D.C. 20590

11V-275 (3 Pages)

Dear Mr. Harris:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2011 model year Chevrolet Express and GMC Savana 1500 Series vehicles.

<u>573.6(c)(1)</u>: Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

<u>573.6(c)(5)</u>: General Motors has decided that certain 2011 model year Chevrolet Express and GMC Savana 1500 Series vehicles may not meet full system performance requirements in Federal/Canada Motor Vehicle Safety Standard 135. Some of these vehicles may have been built with a clearance condition in which the right rear brake hose may contact the tire or wheel rim. If the brake hose repeatedly contacts the tire or wheel rim, a hole could be worn in the brake hose. With a loss of brake fluid a driver may notice increased pedal travel to achieve the desired braking. With a sufficient loss of brake fluid from the rear brake system, the brake warning light would illuminate in the instrument panel cluster and the rear brakes would not perform optimally. Vehicle stopping can still be achieved with the front brake system; however, stopping distance would be extended.

573.6(c)(7): GM's determination is based on:

On March 4, 2011, one report through the Problem Resolution Tracking System (PRTS) was issued that a right rear brake hose rubbed through on the tire/wheel and lost fluid.

On March 7, 2011 and March 15, 2011, two more PRTS reports were issued for the same condition.

An investigation into this issue determined that a clip that held both the wheel speed sensor (WSS) wire and brake hose had been relocated to alleviate WSS wiring tension. This change could cause the brake hose to abrade in full jounce operation.



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The issue was presented to the Field Performance Evaluation Review Committee and on April 29, 2011, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

<u>573.6(c)(8)</u>: Dealers are to secure the right rear brake hose to ensure sufficient clearance. Dealers are to also replace the right rear brake hose and/or the protective covering if damage is found.

GM anticipates sending the dealer bulletin on May 6, 2011 and mailing owner letters on May 13, 2011.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM has provided the dealer bulletin and owner letter to the NHTSA separately.

Sincerely,

M. Cum Bil

M. Carmen Benavides Director, Product Investigations and Safety Regulations

11126 Attachment

573.6(c)(2),(3),(4)

CU ISE	W/CONDITION	*	3	
	PROPERLY IDENT. VEH.	Express	Savana	
INCLUSIVE	(FROM) (TO)	03/31/2011	03/31/2011	
INCLU MANITEACTI	(FROM)	08/12/2010	09/01/2010	
NIMBER	<u>INVOLVED</u>	6,373	1,220	7,593
MODEL	YEAR	2011	2011	
MODEL	SERIES	D	D	GM Total:
	MAKE	Chevrolet	GMC	

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): N/A

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