



May 2011

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2011 model year Chevrolet Express and GMC Savana 1500 Series vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 135. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in recall 11126.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Your vehicle may have been built with a clearance condition in which the right rear brake hose may contact the tire or wheel rim when the vehicle is driven with a full load over bumpy roads. If the brake hose repeatedly contacts the tire or wheel rim, a perforation could be worn in the brake hose. A slow loss of brake fluid may occur at first and you would likely notice fluid spotting under the vehicle when the vehicle is parked. Depending on the rate of the leak, you may notice **increased** pedal travel to achieve the desired braking. If enough brake fluid has leaked from the rear brake system, the brake warning light would illuminate in the instrument panel cluster and the rear brakes would not perform optimally. Vehicle stopping **can** still be achieved with the front brake system; however, stopping distance could be extended. If stopping distance is extended, a crash could occur.

What will we do?

Your GM dealer will secure the right rear brake hose to ensure sufficient clearance. Your dealer will also replace the right rear brake hose and/or protective covering if damage is found. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 20 minutes to 1 hour and 10 minutes, depending on the repair required.

If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of

courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on courtesy transportation.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-888-889-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney
General Director,
Customer and Relationship Services