



Fleetwood RV, Inc.
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IMPORTANT RECALL INFORMATION #110520FRV July 2011

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #110520FRV:
WIRE HARNESS INSPECTION ON MODEL YEAR 2011
BOUNDER, BOUNDER CLASSIC, SOUTHWIND, STORM, AND
TERRA, BUILT ON FORD CHASSIS, AND MODEL YEAR 2012
BOUNDER AND SOUTHWIND, BUILT ON FORD CHASSIS**

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 Bounder, Bounder Classic, Southwind, Storm, and Terra Class A motor homes, built on Ford chassis, and certain model year 2012 Bounder and Southwind Class A gas motor homes, built on Ford chassis.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is attached for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, a wire harness routed under the motor home can contact a heat shield located next to the passenger side Engine Exhaust Manifold. The heat can transfer from the heat shield to the harness and can melt or otherwise damage the wiring. A damaged wire harness can result in an electrical short, which can result in intermittent operation of electrical systems, vehicle "shut down" and/or lead to a fire, and may result in loss of vehicle control, injury or death.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached Recall Service Bulletin # 110520FRV prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request through e-FDN. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood RV dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

FLEETWOOD RV, INC.

Attachments: Recall #110520FRV Customer Letter
Recall #110520FRV Service Bulletin