



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-339

SUBJECT: INTERMEDIATE STEERING SHAFT

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/ESCALADE/2011
CADILLAC/ESCALADE ESV/2011
CHEVROLET/SILVERADO/2011
CHEVROLET/SUBURBAN /2011
CHEVROLET/TAHOE/2011
GMC/SIERRA/2011
GMC/YUKON/2011
GMC/YUKON XL/2011

NHTSA Campaign Number: 11V-339

Mfg's Report Date: June 28, 2011

Components: STEERING: LINKAGES

Potential Number of Units Affected: 739

Summary:

GM IS RECALLING CERTAIN MODEL YEAR 2011 CADILLAC ESCALADE, ESCALADE ESV; CHEVROLET SILVERADO HD, SILVERADO LD, SUBURBAN, TAHOE; AND GMC SIERRA HD, SIERRA LD, YUKON, AND YUKON XL VEHICLES. THE INTERMEDIATE STEERING SHAFT ATTACHING BOLTS MAY NOT HAVE BEEN TIGHTENED TO THE PROPER SPECIFICATION.

Consequence:

THIS COULD ALLOW THE JOINTS TO SEPARATE, AND THE DRIVER COULD EXPERIENCE LOSS OF STEERING INCREASING THE RISK OF A CRASH.

Remedy:

GM DEALERS WILL INSPECT AND ENSURE THAT THE INTERMEDIATE STEERING SHAFT BOLTS ARE TIGHTENED TO THE PROPER SPECIFICATION. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JULY 13, 2011. OWNERS MAY CONTACT CADILLAC AT 1-800-458-8006, CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463.

Notes:

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11191. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

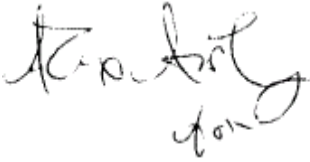
Please provide the following additional information and be reminded of the following requirements:

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement