



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 20, 2011

MR. JAN URBAHN  
GENERAL MANAGER, SAFETY ENGINEERING  
AND INTELLIGENT TRANSPORTATION SYSTEMS  
BMW OF NORTH AMERICA, LLC  
PO BOX 1227  
WESTWOOD, NJ 07675-1227

NVS-215dgl  
11V-476

**SUBJECT: FRONT DRIVESHAFT BOLTS**

**DEAR MR. URBAHN:**

This letter serves to acknowledge BMW of North America, LLC's (BMW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BMW/328I/2011  
BMW/335I/2011

**Mfg's Report Date:** September 15, 2011

**NHTSA Campaign Number:** 11V-476

**Components:** POWER TRAIN: DRIVELINE: DRIVESHAFT

**Potential Number of Units Affected:** 190

**Summary:**

BMW IS RECALLING CERTAIN MODEL YEAR 2011 328I XDRIVE AND 335I XDRIVE VEHICLES MANUFACTURED FROM FEBRUARY 8, 2011, THROUGH JULY 29, 2011. THE FRONT DRIVESHAFT ATTACHMENT BOLTS MAY NOT HAVE BEEN TIGHTENED TO SPECIFICATION. IF THE BOLTS WERE NOT TIGHTENED TO SPECIFICATION, THEY MAY BECOME LOOSE.

**Consequence:**

IF THE BOLTS LOOSEN, IT COULD LEAD TO A LOSS OF POWER TO THE FRONT WHEELS AND ULTIMATELY A VEHICLE BREAKDOWN, INCREASING THE RISK OF A CRASH.

**Remedy:**

BMW WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE FRONT DRIVESHAFT ATTACHMENT BOLTS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT BMW CUSTOMER RELATIONS AND SERVICES AT 1-800-525-7417.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Ric Willard" with "for" written below the name.

Ric Willard  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement