



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 5, 2011

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
11V-490

SUBJECT: DIESEL FUEL INJECTION LINES

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s (Volkswagen) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2010-2012
VOLKSWAGEN/GOLF/2010-2012
VOLKSWAGEN/JETTA/2009-2012
VOLKSWAGEN/JETTA SPORTWAGEN/2009-2012

NHTSA Campaign Number: 11V-490

Mfg's Report Date: September 30, 2011

Components: FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 168,275

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL 2009-2012 JETTA AND JETTA SPORTWAGEN VEHICLES, MANUFACTURED FROM MAY 2008 THROUGH SEPTEMBER 2011, MODEL YEAR 2010-2012 VOLKSWAGEN GOLF VEHICLES, MANUFACTURED FROM MAY 2009 THROUGH SEPTEMBER 2011, AND MODEL YEAR 2010-2012 AUDI A3 VEHICLES, MANUFACTURED FROM SEPTEMBER 2009 THROUGH SEPTEMBER 2011, THAT ARE EQUIPPED WITH A 2.0L TDI COMMON RAIL DIESEL ENGINE/CLEAN DIESEL ENGINE. THE FUEL INJECTION PULSES COULD COINCIDE WITH THE NATURAL FREQUENCY OF THE INJECTOR LINE #2, IN SPECIFIC LOAD AND RPM CONDITIONS. THIS RESONANCE CREATES ADDITIONAL STRESS IN THE FUEL LINE.

Consequence:

DUE TO THE RESONANCE CONDITION, INJECTOR LINE NUMBER 2 COULD DEVELOP SMALL CRACKS WHICH COULD LEAD TO FUEL LEAKAGE. LEAKING FUEL IN THE PRESENCE OF AN IGNITION SOURCE, MAY LEAD TO A FIRE.

Remedy:

VOLKSWAGEN WILL INSTALL AN IMPROVED FUEL INJECTOR LINE FOR THE NUMBER 2 CYLINDER AND WILL INSTALL VIBRATION DAMPERS ON ALL OF THE INJECTOR LINES. VOLKSWAGEN AND AUDI WILL NOTIFY OWNERS TO HAVE THE VEHICLES REPAIRED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2011. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN'S SAFETY RECALL NUMBER IS 23J9/V5. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement