



VOLKSWAGEN RENTAL CAR AGENCY COMMUNICATION

Date: October 5th, 2011

To: Fleet Service and Warranty Managers

From: Product Compliance

Subject: Upcoming Voluntary Safety Recall 23J9

2009-2012 MY Volkswagen Jetta (5th and 6th Generation) and Jetta SportWagen and
2010-2012 MY Volkswagen Golf

Diesel Fuel Injection Lines on Vehicles Equipped with a 2.0L TDI Common Rail Diesel Engine
/ Clean Diesel Engine (Engine Codes CJAA and CBEA)

IMPORTANT NOTICE TO RENTAL CAR AGENCY FOR IMMEDIATE DISTRIBUTION

Voluntary Safety Recall 23J9

Diesel Fuel Injection Lines on Vehicles Equipped with a 2.0L TDI Common Rail Diesel Engine / Clean Diesel Engine (Engine Codes CJAA and CBEA)

This is to inform you that Volkswagen has notified the NHTSA of an upcoming safety recall affecting some 2009-2010 MY Volkswagen Jetta (5th and 6th Generation) and Jetta SportWagen and 2010-2012 MY Volkswagen Golf vehicles equipped with 2.0L TDI common rail diesel engine / clean diesel engine.

Campaign Code: 23J9

Launch Date: Estimated November 2011

Problem Description: In U.S. specific application of the 2.0L TDI Common Rail Diesel engine/ Clean Diesel engine (engine codes CJAA and CBEA; emissions related de-NOx and de-SOx regeneration cycles) the fuel injection pulses could coincide with the natural frequency of the injector line #2 in specific load and RPM conditions. This resonance creates additional stress on the fuel line which a small number of parts (based on the statistic spread of line strength) cannot withstand over lifetime.

As a contributory factor, one supplier has used tube material with scratch marks from a grinding process during certain production periods which were installed in vehicles during the following production months: December 2008, January-February 2009, April 2010 and October-December 2010. Injector lines using this material exhibit a significantly higher failure rate.

Due to the possible resonance condition, single fuel injection lines could develop small cracks which could lead to fuel leakage. Leaking fuel, in the presence of an ignition source, may lead to a fire.

Volkswagen is not aware on any fire, crash or injury caused by this issue.

Corrective Action: Affected vehicles will have vibration dampeners installed on all four fuel injection lines. A small number of vehicles will also have the #2 fuel injection line replaced.

Precautions You Should Take: Affected vehicles can continue to be driven as usual. However, if a customer smells fuel in their vehicle, they should contact an authorized Volkswagen dealer to have the vehicle inspected without delay.

Repair Time: Approximately One (1) hour.

Identifying Your Affected Vehicles: Beginning the day after the launch date you may submit your VIN list to your SFTP site. Vehicles affected by this campaign will be identified by the campaign code shown above.

Until a sufficient parts supply is available, vehicles that are shown as sold will not have the recall initiated in our system. If you wish to identify if any of your vehicles that may be affected by this recall, please send your complete VIN list to TJ Robinson.

Volkswagen Product Compliance

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