



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 10, 2012

Mr. DENNIS SUMMERS
VICE PRESIDENT - OPERATIONS
MOBILITYWORKS (WMK Inc.)
1090 W. WILBETH ROAD
AKRON, OH 44314

NVS-215ET
12V-427

Subject: Wheelchair Lift/Outer Roll Stop Latching Mechanism

Dear Mr. SUMMERS:

This letter serves to acknowledge MOBILITYWORKS (WMK Inc.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MOBILITYWORKS/FORD E-SERIES/2006-2011

Mfr's Report Date: August 31, 2012

NHTSA Campaign Number: 12V-427

Components:
EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 3,561

Problem Description:

WMK Inc., d/b/a MobilityWorks, is recalling certain model year 2006-2010 Ford E-Series vehicles equipped with Century-2 and/or Vista-2 wheelchair lifts. Over time and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned.

Consequence:

A wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall and sustain injury.

Remedy:

MobilityWorks will notify owners, and the repairs will be performed by authorized Braun dealers free of charge. MobilityWorks has not provided a notification schedule. Owners may contact MobilityWorks at 1-800-769-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Braun will be providing the quarterly reports for this recall.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement