



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 6, 2012

Mr. BRIAN DUFFY
PRESIDENT
QUALITY VAN SALES, INC.
349 OLD COLONY ROAD
NORTON, MA 02766

NVS-215ET
12V-433

Subject: Wheelchair Lift/Outer Roll Stop Latching Mechanism

Dear Mr. DUFFY:

This letter serves to acknowledge QUALITY VAN SALES, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

QUALITY VAN SALES/FORD E-SERIES/2006-2010

Mfr's Report Date: August 29, 2012

NHTSA Campaign Number: 12V-433

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 472

Problem Description:

Quality Van Sales, Inc., (Quality Van Sales) is recalling certain model year 2006-2010 Ford E-Series vehicles equipped with Braun Century-2 and/or Vista-2 wheelchair lifts. Over time and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned.

Consequence:

A wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall and sustain injury.

Remedy:

Quality Van Sales will notify owners in September 2012, and the repairs will be performed by authorized Braun dealers free of charge. Owners may contact Quality Van Sales, Inc., at 1-800-769-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

It is understood that Braun will be handling the quarterly reporting for this campaign.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement