

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: September 4, 2012

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: National Van Builders Inc.

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Certain wheelchair lifts manufactured by the Braun Corporation
The Braun Corporation, 631 W. 11th Street Winamac, IN 46996

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

National Van Builders
 Glen Perlman, Sr. Vice President

Attleboro, MA 02703

508-222-2272

508-222-7882 fax

Info@nationalvans.com

Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Ford
Model: E150, E250, E350
Model Year(s): 2006 through 2011
Inclusive dates of manufacture (month and year): Nov. 2006 through June 2011
Body Style/Type (for non-passenger cars): Van
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): Vehicles sold between Nov. 2006 and June 2011. Equipped with Braun wheelchair lift models NCL-2 and NVL-2 that were identified in Recall #12E-002 of the Braun Corporation
Total number of these vehicles: Up to 605

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: Up to 755

The percentage of the recall population you estimate actually contain the defect or noncompliance: Less than 1%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

As identified in Recall #12E-002 of the Braun Corporation

Describe how the recall population is different from any similar vehicles not subject to this notification:

Recalled vehicles have lifts installed that were listed in recall of the Braun Corporation

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

The outboard end of the wheelchair platform at the outer barrier.
The defect manifests itself when the roll stop catches are no
longer capable of restraining the roll stop to prevent wheelchair
positions from defaulting or riding over the roll stop.

Describe the cause(s) of the defect or noncompliance condition.

All maintenance related to damaged part replacement, or product
misue through high energy wheelchair/scooter impacts.

Describe the safety consequence(s) of the defect or noncompliance condition.

Roll stop and latch may not operate properly and a wheelchair
may ride over the insufficiently latched roll stop. This may
result in injury if the lift platform is in an elevated position.

Identify any warning(s) that may precede the defect or noncompliance condition.

During a pre or post trip inspection of the lift, or before
boarding the lift platform. The attendant or wheelchair occupant
may observe the outer roll stop in an unlatched condition when
the lift platform is deployed from the stowed position or raised
off the ground.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

As notified by the Braun Corporation in March, 2012 and subsequent
correspondence from NHTSA in August 2012 indicating the need for
National Van to conduct its own recall.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

As provided by recall of the Braun Corporation

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Notify customers of the availability of the recall repair kit available from Braun and the process to have repairs completed at their local Braun dealer.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Recall campaign will be conducted during September 2012

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

N/A

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See recall of the Braun Corporation #12E-002