

NATIONAL VAN

WHEELCHAIR VANS, AMBULANCES AND BUSES

RECALL NOTICE - BRAUN NCL919-2 AND NVL919-2 SERIES WHEELCHAIR LIFTS

October 11, 2012

Aetna Ambulance
275 New State Road PO Box 300
Manchester, CT 06045

Dear Customer:

This letter is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

National Van Builders, Inc has decided that a defect which relates to motor vehicle safety exists in certain model year 2006-2011 Ford E-Series vans equipped with Braun NCL 919-2 and NVL 919-2 (series AA through DA) wheelchair lifts. This campaign is being conducted based on information provided by The Braun Corporation in its recall # 12E-002 and correspondence received from NHTSA. These lifts may develop or exhibit a defect related to the lift outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

You may have received a Recall Notice directly from the Braun Corporation (#12E-002) for this issue. *This notice is not meant to identify a different issue than the Braun Recall. If you have already had the necessary repairs identified in the Braun Recall made to your lift, no further action is required.*

Federal Law requires any Lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the Lessee within 10 days.

Your Braun lift has been identified as one of the lifts which is the subject of this Recall Notice. You should immediately have your lift serviced by your local Braun authorized service center. There is no charge for this service. If you are unable to locate a Braun service center, please contact Braun Customer Support toll free at 800 488 0359.

If, after contacting the authorized service center and Braun Customer Support at 800 488 0359, your inspection and / or repair is not completed in a reasonable time and without charge, you may notify: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely appreciate your business and apologize for any inconvenience this recall may have caused. Please feel free to contact me directly at 800 527 7477 with any questions or concerns.

Very truly yours,



Glen K. Perlman
Sr. Vice President / General Counsel