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Safety Defect and Noncompliance Report Guide for *Vehicles*
PART 573 Defect and Noncompliance Report

Date: 9/10/2012

This report serves as **Mobility Transportation Services'** notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety" exists in certain vans altered by installing a Braun wheelchair lift. **Mobility Transportation Services** has decided that this defect existed in these vehicles from November, 2006 to September, 2010 with the Braun Corporation wheelchair lift series AA through DA, Models Century 2 and Vista 2

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: **Mobility Transportation Services**

Vehicle brand or trademark name owner(s) (where applicable): **none**

Designated Agent (imported vehicles): **David Brown**

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component:

Braun Corporation wheelchair lifts, series AA through DA, Models Century 2 and Vista 2
BraunAbility | **The Braun Corporation** 631 W. 11th St. Winamac, IN 46996, 800.488.0359 ext. 3209

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed: **David Brown, MTS, 42000 Koppernick, Suite A3, Canton, MI 48187, email: dave@mobilitytrans.com ph: (734)453-6452 fax: (734)453-6708**

Manufacturer's assigned campaign number (where applicable): **Braun01**

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification. Make:

Model: **MTS Paratransit Vans**

Model Year(s): **2006 - 2011**

Inclusive dates of manufacture (month and year): **November 2006 – October 2010**

Body Style/Type (for non-passenger cars): **Passenger vans (Wagons)**

Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): **none**

Total number of these vehicles: **928**

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: **928**

The percentage of the recall population you estimate actually contain the defect or noncompliance: **85%**

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined): **Population was arrived at by lift serial numbers and inclusive dates were established by lift and MTS Paratransit van manufacture dates.**

Describe how the recall population is different from any similar vehicles not subject to this notification: **Some similar vans manufactured during this time period received wheelchair lifts from another manufacturer or a different Braun model.**

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary. **The defective roll stop latch design does not allow enough time to proper engage when misaligned or damaged. It is located on the outermost edge of all lifts included in the recall.**

Describe the cause(s) of the defect or noncompliance condition. **The roll stop latch design together with poor maintenance, damage, or improper use**

Describe the safety consequence(s) of the defect or noncompliance condition. **Wheelchair lift riders may fall from the lift platform.**

Identify any warning(s) that may precede the defect or noncompliance condition. **Inspection of the roll stop latch would show that is not fully latched.**

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities. **The defect was discovered by the Braun corporation and brought to NHTSA's attention. Manufacturers using the affected wheelchair lift were informed and voluntary recall letter were sent to owners. Mobility Transportation Services has no reports of warranty claims or injuries regarding this recall.**

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted. **Any customers who incurred costs to remedy this defect prior to being informed of the defect will be fully reimbursed any such costs. This defect can be remedied by installation of a redesigned roll stop latch at any Braun authorized dealer. All vehicles produced after October 2010 include Braun lifts with redesigned roll stop latches.**

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications. **October 1, 2011**

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications. **We have no dealers or distributors affected by the recall.**

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

***** **IMPORTANT REMINDERS** *****

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.