



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 19, 2012

Mr. Mike Creasey
C & C Ford
P.O. Box 249
103 E. 5th Street
Sturgis, KY 42459

NVS-215ET
12V-443

Subject: Wheelchair Lift/Outer Roll Stop Latching Mechanism

Dear Mr. Creasey:

This letter serves to acknowledge C & C Ford's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

C & C FORD/FORD E-250/2010-2011
C & C FORD/FORD E-350/2010-2011

Mfr's Report Date: September 5, 2012

NHTSA Campaign Number: 12V-443

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 63

Problem Description:

C & C Ford is recalling certain model year 2010 through 2011 E-250 and E-350 vehicles equipped with Century-2 and Vista-2 wheelchair lifts installed as aftermarket equipment. Over time and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned.

Consequence:

A wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall or sustain injury.

Remedy:

C & C Ford will notify owners, and the repairs will be performed by authorized Braun dealers free of charge. Owners may contact C & C Ford at 1-270-333-9040.

Notes:

Owners may also contact The National highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

We have been informed Braun will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer C & C Ford is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if Braun's safety recall campaign is not successful, the agency may require C & C Ford to conduct a follow-up notification and conduct additional quarterly reporting.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at edison.thompson@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement