



Month 2012

Dear General Motors Customer:

As the owner of a 2006 model year Pontiac Pursuit, 2006-2007 model year Saturn ION, 2006-2009 model year Chevrolet Cobalt, 2007-2009 model year Chevrolet Equinox, Pontiac G5, or Torrent, or 2008-2009 model year Chevrolet Uplander or Pontiac Montana SV6 vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some of these vehicles may have a condition where the plastic supply or return port on the fuel pump cracks and leaks fuel or fuel vapors. Fuel vapors, in the presence of an ignition source, could potentially cause a vehicle fire.

The symptoms of this condition are:

- A noticeable fuel odor while the vehicle is being driven or after it is parked
- The Check Engine Soon light may be illuminated on the instrument cluster
- If the crack is large enough, fuel may be observed on the ground, or vehicle performance may be affected

What We Are Doing: We are conducting two programs to address this issue. The first program is a safety recall in certain states. A safety recall is being conducted in these areas because we have determined that sustained, elevated temperatures in these areas directly correlate to the fuel pump cracking and fuel leaks some owners have experienced.

The second program is a special coverage in the remaining states. Under our special coverage should a vehicle ever experience this condition, the owner must take the vehicle to any authorized GM dealer and have that dealer inspect the vehicle, confirm the condition, and then repair that vehicle for free.

Your vehicle is covered by this special coverage.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What You Should Do: If your vehicle demonstrates the condition or symptoms described above, contact your GM dealer to schedule an inspection. Please note that repairs and adjustments qualifying under this special coverage **must** be performed by a GM dealer. Your dealer can tell you how long they will need your vehicle.

If your vehicle does not currently demonstrate this condition, you should keep this document in a safe place for future reference. You should not take your vehicle to your GM dealer unless these symptoms have been observed. **Diagnosis or repair for conditions other than that described above is not covered under this special coverage program (and will be your responsibility).**

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not

convenient, you may mail the completed form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by [insert 1 year, 201X), unless state law specifies a longer reimbursement period.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Pontiac	1-800-762-2737	1-800-833-7668
Saturn	1-800-553-6000	1-800-833-6000
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney
General Director,
Customer and Relationship Services

Enclosure
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