



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 9, 2012

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
3001 Van Dyke - Mail Code 480-210-2V1
Warren, MI 48090-9055

NVS-215KS
12V-525

Subject: Head Restraint Height/FMVSS 202

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CADILLAC/XTS/2013

Mfr's Report Date: October 29, 2012

NHTSA Campaign Number: 12V-525

Components:
SEATS:MID/REAR ASSEMBLY

Potential Number of Units Affected: 12,626

Problem Description:

General Motors is recalling certain model year 2013 Cadillac XTS vehicles manufactured from October 12, 2011, through August 30, 2012, for failing to comply with the requirements of Federal Motor Vehicle Safety Standard No. 202, "Head Restraints." The rear seat head restraints will not lock in the upright position after being folded forward. If the head rest is at its lowest position and it falls forward, it will not meet the height required by the standard.

Consequence:

In the event of a vehicle crash, the lowered head restraint may increase the occupant's risk of neck injury.

Remedy:

General Motors will notify owners, and dealers will replace the head restraints, free of charge. The recall is expected to begin on November 12, 2012. Owners may contact General Motors at 1-800-458-8006.

Notes:

This is General Motors' recall number 12258. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

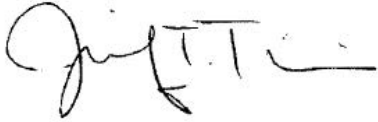
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement