



GENERAL MOTORS LLC
Global Interior and Safety Center

RECEIVED
By Recall Management Division at 12:53 pm, Oct 31, 2012

12V-525
(3 pages)

October 29, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2013 model year Cadillac XTS vehicles.

573.6(c)(1): Cadillac Brand of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2013 model year Cadillac XTS vehicles fail to conform to Federal Motor Vehicle Safety Standard 202 for the head restraint height. The rear seat head restraint may not lock in the upright position after being folded forward. If the head restraint is adjusted to the lowest position and does not lock, it may fall forward. This position of the head restraint is not meant to be used while an occupant is seated in that designated seating position, and will not meet the height required by the Standard. This could increase the occupant's risk of injury in the event of a vehicle crash.

573.6(c)(7): On October 1, 2012, GMNA Product Investigations was assigned to investigate warranty returns involving rear head restraints.

A review was conducted on October 9, 2012, and it was determined that this condition may not meet the requirements of FMVSS 202 for head restraint height.

The issue was presented to the Field Performance Evaluation Review Committee and on October 22, 2012, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): In accordance with the procedures outlined in the Service Procedure section, dealers are to inspect the rear head restraints to ensure that they lock in the upright position. If they do not, dealers are to replace the head restraint.



GM sent the dealer bulletin on October 22, 2012 and anticipates mailing owner letters on November 12, 2012.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with a large, stylized initial "M" and "B".

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

12258
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>	<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Cadillac	G	2013	12,626	10/12/2011 08/30/2012	XTS	*
GM Total:			12,626			

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Lear Corporation
21557 Telegraph Road
Southfield, MI 48033
248.447.1500

The suspect parts are made in Ontario, Canada

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