



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 20, 2014

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NVS-215KS
14V-092

Subject: Broken Transmission Adjuster Cable/FMVSS 102/114

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2014
BUICK/LACROSSE/2014
BUICK/REGAL/2014
BUICK/VERANO/2014
CHEVROLET/CRUZE/2014
CHEVROLET/IMPALA/2014
CHEVROLET/MALIBU/2014
CHEVROLET/TRVERSE/2014
GMC/ACADIA/2014

Mfr's Report Date: February 20, 2014

NHTSA Campaign Number: 14V-092

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 355

Problem Description:

General Motors LLC (GM) is recalling certain model year 2014 Buick Regal, LaCrosse, Verano, and Enclave, and Chevrolet Impala, Malibu, Cruze, and Traverse, and GMC Acadia vehicles equipped with automatic transmissions. In the affected vehicles, the transmission shift cable adjuster may disengage from the transmission shift lever. As such, these vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect." They also fail to conform to FMVSS number 114, "Theft Protection and Rollaway Prevention."

Consequence:

If a vehicle's shift cable disengages from the transmission shift lever, a driver may be unable to shift gear positions and the indicated shift position may not represent the gear position the vehicle is in. Should a disengagement occur while the vehicle is being driven, when the driver goes to stop and park the vehicle, the driver may be able to shift the lever to the "PARK" position, but the vehicle transmission may not be in the "PARK" gear position. If the vehicle is not in the "PARK" position there is a risk the vehicle will roll

away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

Remedy:

General Motors will notify owners, and dealers will inspect and replace any affected transmission shift cable adjusters, free of charge. The recall is expected to begin in late March 2014. Chevrolet owners may contact General Motors at 1-800-222-1020, Buick owners at 1-800-521-7300, and GMC owners at 1-800-462-8782. General Motors' number associated with this recall is 14048.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement