

GM CUSTOMER CARE AND AFTERSALES
DCS3743
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 7, 2015

Subject: 15568 – Safety Recall – Update
Parts Pre-Shipping Complete

Models: 2013-2016 Cadillac ATS
Equipped with Power Sunroof (RPO CF5)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager, and
Warranty Administrator

The initial supply of sunroof accessory switch trim plates has been pre-shipped to involved dealers of record. Additional parts, if required, are to be obtained from GMCC&A now that ordering has opened. Please refer to your “involved vehicles listing” before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order. Orders will be filled on a first in, first out basis as inventory allows.

IMPORTANT: Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock. Parts may have quantity limiters in effect.

END OF MESSAGE
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