

**Toyo Tire U.S.A. Corp.**  
**Toyo® Open Country® H/T Tuff Duty**  
**Safety Recall Campaign – FAQ**  
NHTSA CAMPAIGN ID Number: 14T-014

**1) How do I know if my tires are affected by the safety recall**

Toyo Tire U.S.A. Corp. is conducting a voluntary safety recall campaign to replace a limited number of Toyo® Open Country® H/T with Tuff Duty tires. Please [click here](#) to see if your tires are affected by the recall.

You can also [click here](#) for instructions on how to read the sidewall of your tire.

Because the recall tires cover different manufacturing plants and different periods of manufacture, please visit an authorized Toyo Tires dealer for help in determining if you own a qualifying Toyo Open Country H/T with Tuff Duty tire.

**2) What is wrong with the tires?**

In a small number of these recall tires, production variances in the belt package during the relevant production periods may have created conditions that may put undue stress on the belt edge. If undetected, this condition may potentially contribute to a tread/belt separation and/or loss of inflation pressure, which may increase the risk of tire failure and a vehicle crash.

**3) What should I do if I have tire(s) affected by the Safety Recall Notice?**

Please schedule an appointment with your local Toyo Tires dealer to replace the tires as soon as possible. You can return to the place where you bought the tires, or visit one of our authorized dealers listed at [www.toyotires.com](http://www.toyotires.com).

**4) I have a different Toyo tire in the same size. Is that affected as well?**

Only Toyo Open Country H/T with Tuff Duty tires are affected by this recall. No other tire patterns or sizes are included in this Safety Recall.

**5) I recently had my Toyo Open Country H/T with Tuff Duty tires replaced; will I be compensated for these?**

Please contact our Consumer Relations Dept. by [email](#) or at (800) 442-8696 and they will be able to help you best navigate your specific situation.

**6) What will these recalled tires be replaced with?**

Any tire that is affected by the Safety Recall Notice will be replaced with a new, non-recall Toyo tire of the same size and pattern at no additional cost to you, the consumer.

**7) Where can I get my tire(s) replaced?**

You can return to the tire dealer from where you purchased your tires, or go to an Authorized Toyo Tires dealer near you. We have dealers listed at [www.toyotires.com](http://www.toyotires.com).

**8) When will this safety recall campaign end?**

The safety recall campaign ends March 1, 2015, so please make an appointment with your tire dealer as soon as possible to replace the tires.

**9) What if I still have questions?**

Please contact our Consumer Relations Dept. at (800) 442-8696 or [contactus@toyotires.com](mailto:contactus@toyotires.com).