



INDIANA JURY AWARDS CONSUMER REFUND FOR "LEMON" MERCURY GRAND MARQUIS

Indiana consumer "fed up" with defective, unsafe Mercury Grand Marquis receives refund and payoff from Ford Motor Company.

([PRWEB](#)) July 11, 2002 -- FOR IMMEDIATE RELEASE JULY 11, 2002 Warsaw, Indiana Arnold Dempsey bought a new Mercury Grand Marquis from Dimension Ford in Fort Wayne Indiana, expecting to enjoy many years of comfortable and safe transportation. The recent retiree had researched manufacturers and models and chose the Grand Marquis, one of Ford/Lincoln/Mercury's flagship cars, based on its reputation for quality and dependability.

Four months after purchasing his new car, Mr. Dempsey felt the vehicle begin pulling to the left towards oncoming traffic. In a matter of seconds, the vehicle could literally change lanes and cross the center line unless corrective measures were taken. He took the car back to the Ford Dealer. Over a 5 month period, 4 different Ford dealers tried several alignments, numerous brake repairs and replacement of the steering gear box, yet the dangerous condition continued.

Mr. Dempsey made a phone call to Ford Customer Assistance, using their 800 number listed in the warranty booklet that came with his car. They told him to go back to another authorized dealer. After seven attempted repairs, enough was enough. Arnold Dempsey contacted the lemon law firm of Krohn & Moss, Ltd. to fight for his rights.

A jury in Kosciusko County awarded Mr. Dempsey a refund for the Grand Marquis, which required Ford Motor Company to pay him \$19,132.46 and pay off the remainder of his loan on the car. The jury found that Ford Motor Company had violated the Indiana lemon law and breached its warranty under the Magnuson-Moss Warranty Act. According to Dempsey's attorney, Scott Cohen, Most importantly, Ford Motor Company must take this dangerous vehicle off the road, which will prevent the possibility of a tragedy involving the loss of human lives. This was a victory not only for Mr. Dempsey, but also for the people of Warsaw, the State of Indiana, and any unsuspecting traveler who might have come in contact with this vehicle.

The law firm of Krohn & Moss, Ltd. has handled thousands of lemon law and consumer fraud claims and practice in Indiana, Illinois, Ohio, Georgia, Arizona, Wisconsin and Missouri. The firm has recovered millions of dollars for clients through arbitration, litigation and settlement. Mr. Cohen can be reached at Krohn & Moss at 1-800-US LEMON (800-875-3666) ext. 217. Visit the Krohn & Moss website at www.consumerlawcenter.net



Contact Information

Deborah Meredith

Promoco

<http://www.consumerlawcenter.net>

440-349-1044

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