



Mercedes Benz USA Consumer Warning Website Launched

Mercedes Benz USA owners have launched their own website in response to the level of satisfaction and customer service they have received from Mercedes Benz USA.

([PRWEB](#)) December 19, 2003 --Mercedes Benz owners are coming together at www.Mercedes-Benz-USA.com to share their ownership experience along with horror stories in regards to the level of customer satisfaction Mercedes has given them.

This website is not the only place that has people doing the double take at Mercedes Benz. A customer survey by J.D. Power & Associates rank Mercedes quality as much worse than average in 26th place, behind Oldsmobile, in one survey.

Fortune Magazine has recently published an article on Mercedes Benz quality going downhill, entitled "Mercedes Hits A Pothole", and other industry researchers see slipping consumer sentiment and declining resale values.

Jason Schultz, the owner of www.Mercedes-Benz-USA.com and www.LemonMB.com says "The list of complaints we receive in response to owners with problematic vehicles and complaints to unacceptable customer service is astounding. Every day these letters not only get worse, but also come in greater numbers. Can an automobile manufacturer continue to operate in the United States with such complaints?"

Mercedes Benz USA is not only a place full of consumer experience nightmares, but also a place where attorneys that work one on one with lemon law cases, have come to vent their own frustrations with the business practices of Mercedes Benz. "We also link attorneys with consumers to build civil, lemon law, and class action lawsuits against Mercedes Benz", said Jason Schultz.

It appears what was once a dominating force in the luxury car market has become something much less.

For more information regarding Mercedes Benz ownership experiences, lemon vehicles, MBUSA customer service, and the consumer letters, please visit the Mercedes Benz consumer website at: www.Mercedes-Benz-USA.com

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Online Web 2.0 Version

You can read the online version of this press release [here](#).