

## Elgin Volkswagen remains open during COVID-19 pandemic while implementing new procedures for optimal safety

Thorough cleaning, modified hours and an online emphasis are key elements of local dealership's coronavirus strategy

ELGIN, Ill. (PRWEB) March 25, 2020 -- Elgin Volkswagen, a dealership serving Elgin and the entire surrounding area out to Chicago and beyond, is still remaining open despite growing concerns over the continually spreading coronavirus. In order to ensure that employees and customers alike stay healthy during any visit to the dealership, Elgin VW has implemented rigorous cleaning procedures and modified its hours. It is also encouraging individuals to utilize the dealership's extensive online resources as much as possible.

<u>Elgin Volkswagen</u> informs customers it is taking every precaution to ensure a sterilized, sanitized environment. The dealership has implemented a rigorous cleaning schedule throughout the day, with particular emphasis on door handles, bathroom areas and frequently touched surfaces. The dealership states that the health and well-being of all remains their top priority.

The dealership is continuing to monitor the situation with the COVID-19 pandemic and will adjust accordingly as time goes on. As of this writing, Elgin VW has also announced some changes in their sales and service hours. The sales department will now be open from 9:00 am until 7:00 pm on Monday through Friday and from 9 am until 6 pm on Saturday. The service department will be open from 7 am until 7 pm on Monday through Friday and from 8 am until 5 pm on Saturday. Like many car dealerships, Elgin VW remains closed on Sundays.

As information and conditions are changing constantly at a high rate, it's encouraged that individuals contact Elgin Volkswagen for the latest information before heading to their location. The dealership boasts full online support, including chat and email, through its website at <a href="https://www.elginvw.com">www.elginvw.com</a>. Full customer support can also be accessed by phone at 847-428-2000. Finally, those who wish to pay a visit to the dealership can head to its location at 2630 Auto Mall Drive, Elgin.



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## Online Web 2.0 Version

You can read the online version of this press release here.