

Colonial Toyota introduces new services to help customers during quarantine

At-home test drives, as well as vehicle pick-up and drop-off for service appointments, are the dealership's way of continuing to serve its customers.

MILFORD, Conn. (PRWEB) March 31, 2020 -- It falls on all of us to do our part to stop the spread of COVID-19. The state of Connecticut is under a universal stay-at-home order which has forced everyone to radically adjust the way they do things. Colonial Toyota has had to quickly develop and adapt some new services to make sure customers can still get the support they need. The dealership has had to close its showroom doors to the public, per the state decree but the service department has been deemed essential to make sure vehicles can stay in safe working order. To be sure, these are interesting times. If people can't experience Colonial Toyota at its facility, the dealership will deliver as much of that experience as possible to customers' homes.

If someone was in the process of shopping for a vehicle before the shelter-in-place, that need likely hasn't gone away. However, things certainly got a little more difficult because the Colonial Toyota showroom has been temporarily closed.

Current or future customers who live within 25 miles of the Colonial Toyota showroom can <u>qualify for a home-based test drive</u>. Dealership personnel will deliver a vehicle to the customer's home that they would like to more closely examine. Anyone who would like to take advantage of this service should contact a Colonial Toyota product expert today.

While the bulk of people's time should be spent at home, occasional trips to the store are essential. The <u>Colonial Toyota Service Department remains open</u> to help perform critical maintenance and regularly scheduled service like oil changes and tire rotations.

Customers can drop off their vehicles at Colonial Toyota and our team will deliver at their homes when the work is completed. Additionally, if someone doesn't want to leave their home at all, Colonial Toyota can pick-up and drop-off the vehicle.

Dealing with this virus puts everyone in a very fluid situation, with things changing almost every hour. Customers can learn more about these new at-home services from Colonial Toyota by calling 203-403-6890 today.



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