



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*April 3, 2008*

MR. ERIC HASENBERG  
GENERAL MANAGER  
TRUXXX MANUFACTURING LLC  
810 EAST 19<sup>TH</sup> STREET  
TUCSON, AZ 85719

NVS-215paw  
08E-026

SUBJECT: AFTERMARKET SUSPENSION KITS

DEAR MR. HASENBERG:

This letter serves to acknowledge Truxxx Manufacturing LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRUXXX/108035/9999  
TRUXXX/108036/9999  
FORD/F-250 SD/2005-2008

**NHTSA Campaign Number:** 08E-026

**Mfg's Report Date:** March 21, 2008

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 338

**Summary:**

TRUXXX IS RECALLING 338 AFTERMARKET REPLACEMENT WELDED 3" LIFT BLOCKS FOR REAR SUSPENSIONS, PART NO. 206073, INCLUDED IN SUSPENSION KIT NOS. 108035 AND 108036, SOLD BETWEEN JULY 26, 2007 AND MARCH 4, 2008, FOR USE ON FORD MY 2005-2008 F-250 SUPERDUTY 4X4 LIGHT TRUCKS. COMPRESSIVE FORCES OF THE WELDED LIFT BLOCKS RESULTING FROM FORESEEABLE AND EXCESS VEHICLE PAYLOADS AS WELL AS OVER-TIGHTENING OF THE U-BOLTS DURING INSTALLATION MAY DISTORT THE BLOCKS, REDUCING THE INTENDED CLAMPING FORCE OF THE U-BOLTS.

**Consequence:**

THIS COULD ALLOW POSSIBLE SHIFTING AND DAMAGE TO THE REAR DRIVE SHAFT AND AXLE.

**Remedy:**

TRUXXX WILL NOTIFY CUSTOMERS/INSTALLERS AND WILL REPLACE AFFECTED WELDED LIFT BLOCKS WITH EITHER NON-WELDED ALUMINUM OR CAST IRON BLOCKS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT TRUXXX AT 1-800-381-8320.

**Notes:**

TRUXXX RECALL NO. 08-01BLK. THIS RECALL ONLY PERTAINS TO AFTERMARKET SUSPENSION KITS AND HAS NOT RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON FORD MOTOR COMPANY VEHICLES. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

*Patricia A. Wallace*

*for* George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement