

GM CUSTOMER CARE AND AFTERSALES

DCS2520

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 3, 2010

Subject: 10282 – Safety Recall
Engine Stall Due to PCM Failure
Parts Availability Update

Models: 2005-2008 Pontiac Vibe
Equipped with 1.8L MFI Engine (RPO LV6) and Two-
Wheel Drive

To: All GM Dealers

Attention: General Manager, Service Manager, Parts Manager,
Used Vehicle Sales Manager, and Warranty Administrator

In late August, we announced product field action 10282. This was in response to Toyota's decision to report to the NHTSA that a safety defect exists in certain Pontiac Vibe vehicles. The suspect vehicles are 2005-2008 model year Vibe equipped with the 1.8L MFI engine (RPO LV6) and two-wheel drive transmission.

On some of these vehicles, the Powertrain Control Module (PCM) may have been improperly manufactured and include components that can fail prematurely. In most cases, the engine warning lamp could be illuminated, harsh transmission shifting could result, the engine may stall or the engine may not start. In limited instances, the engine could stall while the vehicle is being driven.

The Pontiac Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing Inc. (NUMMI), a joint venture between Toyota and General Motors. Consequently, this safety recall is being implemented in conjunction with Toyota as they recall the Toyota Matrix for the same problem.

To correct this condition, dealers will inspect the PCM and replace it if necessary. There are approximately 200,000 vehicles involved and we have been working with Toyota to obtain an adequate supply replacement parts. Unfortunately, due to circumstances beyond our control, progress in this regard has been very slow. Based on Toyota's current shipping schedule, we will not have enough parts to implement this recall until mid-January. Of course, we will continue to work with Toyota to try to improve this situation.

In the interim, a limited supply of good parts is available for critical customer cases. Depending upon model year and vehicle configuration, there are six different PCM part numbers. The part numbers are 19205289, 19205290, 19205291, 19205292, 19205293 and 19205294. These parts should only be used to repair a customer's vehicle that is currently experiencing this condition.

Involved customers will receive recall notification letters as parts become available to repair their vehicles. Prior to the initial mailing of these letters, dealers will be notified when to start ordering their parts allocation.

END OF MESSAGE

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