



September 2010

Dear General Motors Customer:

Part of our commitment to you as a member of the General Motors family is giving you important information whenever a specific concern or problem may affect your vehicle.

The Pontiac Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing Inc. (NUMMI), a joint venture between Toyota and GM.

Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005-2008 model year Pontiac Vibe vehicles equipped with the 1.8L MFI engine and two-wheel drive transmission. With that, GM announced a safety recall involving your vehicle.

On some of these vehicles, the Powertrain Control Module (PCM) may have been improperly manufactured and include components that can fail prematurely. In most cases, the engine warning lamp could be illuminated, harsh transmission shifting could result, the engine may stall, or the engine may not start. In limited instances, the engine could stall while the vehicle is being driven increasing the risk of a crash.

We are working with our suppliers to obtain the parts needed for this recall as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to your GM dealer to have this condition corrected.

When parts are available, your GM dealer will inspect the production number of the PCM in your vehicle and, if necessary, replace it. Of course, this will be at no charge to you.

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center listed below.

Division	Number	Text Telephones (TTY)
Pontiac	1-800-620-7668	1-800-833-7668
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We understand the concern that this situation may cause and the need to correct it as soon as possible. We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jim Moloney  
General Director – Customer and Relationship Services