



Safety Recall: Front Passenger's Airbag May Not Deploy Correctly

BACKGROUND

The front passenger's airbag may not have been assembled according to correct specifications. In the event of a crash, an out-of-position, unbelted child in the front passenger's seat may be at greater risk of injury should the airbag deploy.

It is important to be sure that only front passenger's airbags identified as "good" on page three of this service bulletin are installed in an Accord Crosstour. This is one of the many reasons Honda specifies replacement of all SRS and seatbelt components only with new Honda Genuine replacement parts. The use of an airbag from another vehicle, even with the same part number, can result in improper performance, as well as a loss of ability to identify airbag serial numbers by a vehicle's VIN.

VEHICLES AFFECTED

2010 Accord Crosstour 2WD –

From VIN 5J6TF1...AL000052 thru
5J6TF1...AL001912

2010 Accord Crosstour 4WD –

From VIN 5J6TF2...AL000079 thru
5J6TF2...AL001747

Not all vehicles within the above VIN ranges require a new front passenger's airbag. To verify vehicle eligibility, you must check at least one of these items:

- The customer has a notification letter.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition to the bulleted items, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means the vehicle has already been inspected and, if needed, a new front passenger's airbag was installed.

Some of the vehicles affected by this campaign may be in your new vehicle inventory. **These vehicles must be inspected, and repaired if needed, before they are sold or leased.** To see if a vehicle is affected by this campaign, do a VIN status inquiry before selling it, leasing it, or returning it to a service customer.

Should an unrepaired vehicle that was in inventory, or that came in for service after this service bulletin was issued, cause an injury or property damage because of the campaigned item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

CUSTOMER NOTIFICATION

All owners of potentially affected vehicles will be sent a notification of this campaign. A draft example of the customer notification is at the end of this service bulletin.

CORRECTIVE ACTION

Inspect the front passenger's airbag, and replace it if needed.

PARTS INFORMATION

NOTE: Front passenger's airbag kits are available only through controlled parts ordering; a valid VIN is required for each part. Airbag mounting nuts are available through normal parts ordering.

Front Passenger's Airbag Kit

(Includes airbag and three airbag mounting nuts):
P/N 04780-TP6-308

Airbag Mounting Nut (three required)

(Used only if the original airbag is reinstalled):
P/N 90321-SP0-A80

TOOL INFORMATION

KTC Trim Tool Set: T/N SOJATP2014

WARRANTY CLAIM INFORMATION

OP#	Description	FRT
7545A2	Inspect the front passenger's airbag, then reinstall it, or install a new one.	0.5

Failed Part: P/N 77820-TA0-A80ZA

Defect Code: 5TA00

Symptom Code: R4700

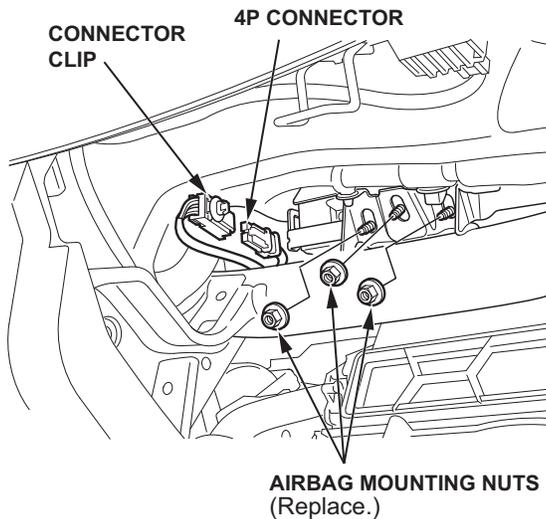
Skill Level: Repair Technician

INSPECTION/REPAIR PROCEDURE

NOTE:

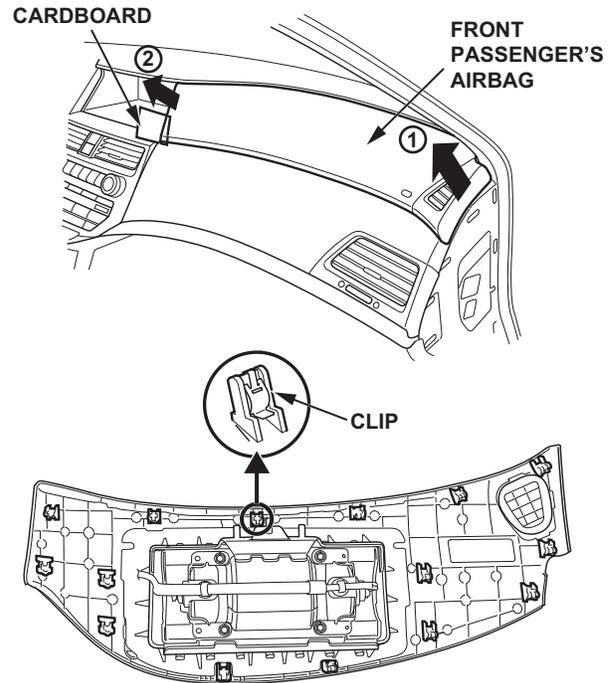
- SRS components are located in this area. Review the SRS component locations and the precautions and procedures in the service manual before doing this procedure.
- When removing interior trim parts, use the appropriate tool from the KTC trim tool set.
- To avoid possible squeaks or rattles, replace any damaged trim clips before reinstalling interior trim parts.
- This procedure is in an outline form that you can also use as a checklist. If you need more details on any of the steps, bookmark **Front Passenger's Airbag Replacement** in the *2010 Accord Crosstour Service Manual*. Online, click on the individual steps under Front Passenger's Airbag Replacement.

1. Do the battery terminal disconnection procedure, then wait at least 3 minutes before you continue.
2. Open the glove box. Disconnect the glove box damper from the pivot on the glove box, then lower the glove box.
3. Remove the passenger's dashboard side panel.
4. Detach the connector clip, then disconnect the front passenger's airbag inflator 4P connector. Remove the airbag mounting nuts. The nuts will not be reused.



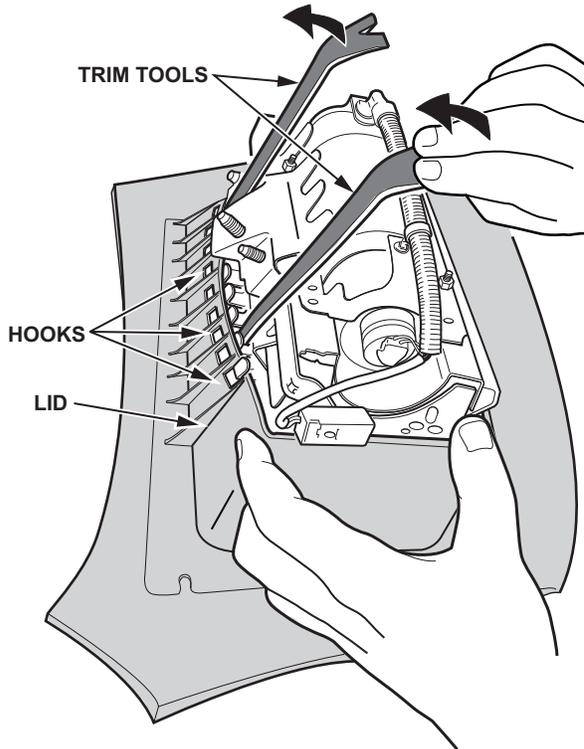
5. Insert a small piece of cardboard between the center display visor and the front passenger's airbag. Using only your hands, first lift the right side, then lift the left side, and remove the front passenger's airbag from the dashboard.

NOTE: The lid of the airbag has clips on each side where it attaches to the dashboard.



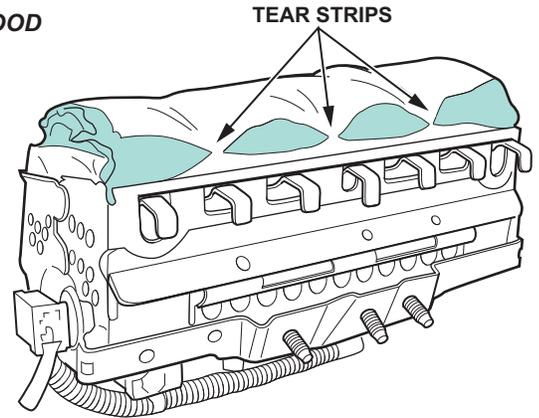
6. Remove the airbag from its lid:
- Place a clean shop towel on your workbench, then place the airbag, lid side down, on the towel.
 - Insert a trim tool at both ends of the airbag's front row hooks
 - With the help of an assistant, pry up on both trim tools to release the hooks from the lid.

NOTE: If you damage the airbag lid while removing the airbag, replace the lid.

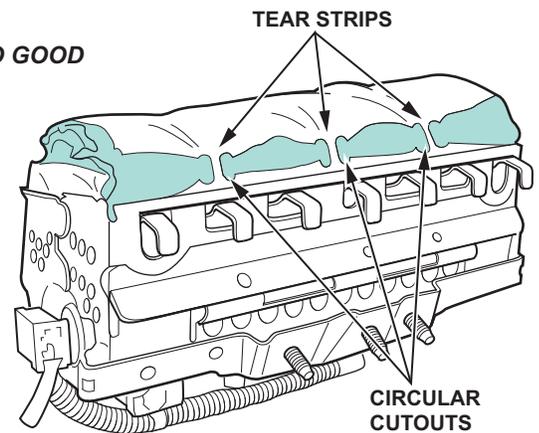


7. Place the airbag face up on your workbench, and carefully inspect the airbag packing cover cloth:
- If there are no circular cutouts next to the tear strips, the airbag is OK, Go to step 9.
 - If there are circular cutouts next to the tear strips, the airbag must be replaced. Go to step 8.

GOOD



NO GOOD



- Write down the 9-digit serial number located on the right side of the new airbag's box. (There are two rows of numbers on the serial number sticker; the top row is the serial number.) For the warranty claim to be paid, your warranty clerk must enter this 9-digit serial number in the **Diagnostic Trouble Codes** field on the warranty claim.

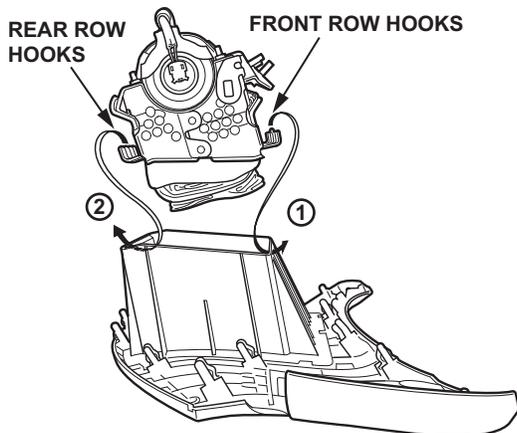


9-DIGIT SERIAL NUMBER

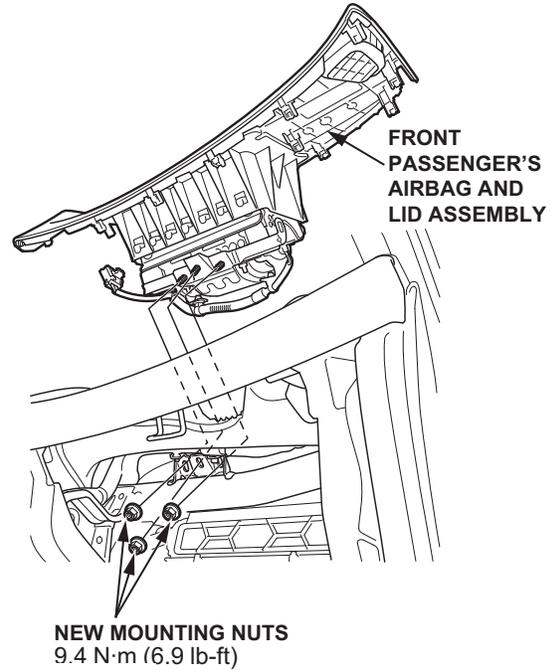
- Using your hands (not tools), insert the airbag front row hooks into the airbag lid, then insert the rear row hooks.

NOTE:

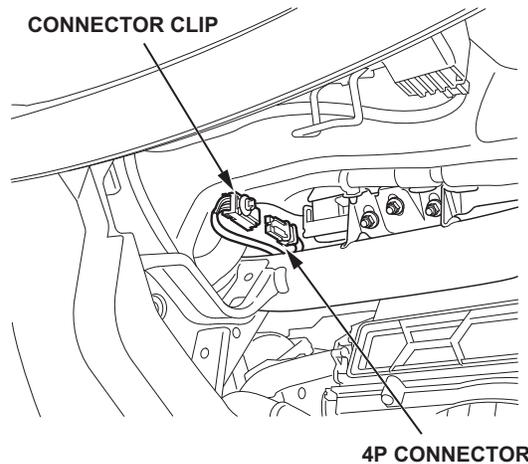
- Make sure there are no objects between the airbag and the lid.
- Make sure the airbag is fully seated, and all its hooks are secured.



- Place the front passenger's airbag and lid assembly into the dashboard. Torque the front passenger's airbag new mounting nuts to **9.4 N·m (6.9 lb-ft)**.



- Connect the front passenger's airbag inflator 4P connector, then install the connector clip.



- Reinstall the passenger's dashboard side panel.
- Reconnect the glove box damper to its pivot, then close the glove box.
- Do the battery reconnection procedure.
- Clear any DTCs with the HDS.
- Confirm proper SRS operation: Turn the ignition switch to ON (II), and check that the SRS indicator comes on for about 6 seconds and then goes off.

17. Center-punch a completion mark above the first character of the engine compartment VIN.

Center-punch here.



5J6TFXXXXXXXXXXXX

18. If you installed a new airbag, give your warranty clerk the 9-digit airbag serial number you wrote down in step 8. For the warranty claim to be paid, your warranty clerk must enter the appropriate 9-digit serial number in the **Diagnostic Trouble Codes** field on the warranty claim.
19. If you installed a new front passenger's airbag, retain the original airbag for the normal warranty holding period (30 days), then deploy and dispose of it according to service manual instructions.

Draft Example of Customer Letter

September 2010

Safety Recall: Front Passenger's Airbag May Not Deploy Correctly

Dear Accord Crosstour Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2010 model year Accord Crosstour vehicles. The front passenger's airbag may not have been assembled according to correct specifications. In the event of a crash, an unbelted child seated in the front passenger's seat may be at greater risk of injury should the airbag deploy.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect and, if necessary, replace the front passenger's airbag module, free of charge. If your vehicle does not need a new airbag, please plan to leave it for half a day to allow the dealer flexibility in scheduling. If your vehicle needs a new airbag, please plan to leave it overnight as airbags need to be ordered for each vehicle. A loaner car will be provided if necessary.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2010 Accord Crosstour in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

Lessor information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

September 11, 2010

Dear Service Manager:

Honda has announced a safety recall campaign for certain 2010 Accord Crosstours. The front passenger's airbag may not have been assembled according to correct specifications. In the event of a crash, an out-of position, unbelted child in the front passenger's seat may be at greater risk of injury should the airbag deploy.

Repair Strategy

The repair is to remove the front passenger's airbag, and inspect it. If the airbag is OK reinstall it. If the airbag is an incorrect part, replace it. For inspection/repair, parts, and warranty information, refer to Service Bulletin 10-056, *Safety Recall: Front Passenger's Airbag May Not Deploy Correctly*.

Any vehicles found to have an incorrect front passenger's airbag must remain at your dealership until you receive and install its VIN-specific airbag ordered from the controlled parts ordering system.

Some vehicles affected by this campaign may be in your new vehicle inventory. As a matter of federal law, these vehicles must be repaired before they are sold. Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, make sure the customer has a notification letter or do a VIN status inquiry. In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Customer Notification

Owners of potentially affected vehicles will be mailed a notification of this campaign the week of September 20, 2010.

Parts Information

Front passenger's airbag kits are available only through the controlled parts ordering system; a valid VIN is required for each kit. For vehicles not needing a new airbag, airbag mounting nuts are available through open ordering.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**