



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 22, 2011

MR. JOE RESIL
REGULATORY COMPLIANCE MANAGER
ENTEGR A COACH
903 SOUTH MAIN STREET P.O. BOX 460
MIDDLEBURY, IN 46540

NVS-215dgl
11V-183

SUBJECT: BUSS BAR ELECTRICAL CONNECTION

DEAR MR. RESIL:

This letter serves to acknowledge Entegra Coach's (Entegra) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ENTEGR A/ASPIRE/2010-2011

NHTSA Campaign Number: 11V-183

Mfg's Report Date: January 20, 2011

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 36

Summary:

ENTEGRA IS RECALLING CERTAIN MODEL YEAR 2010-2011 ASPIRE CLASS A MOTOR HOMES MANUFACTURED FROM MAY 20, 2009, THROUGH SEPTEMBER 7, 2010. THERE MAY BE AN IMPROPER ELECTRICAL CONNECTION AT THE BUSS BAR ON THE AFFECTED TRANSFER SWITCHES.

Consequence:

THIS IMPROPER CONNECTION MAY LEAD TO OVERHEATING AND MELTING OF THE TRANSFER SWITCH AND MAY RESULT IN A FIRE.

Remedy:

DEALERS WILL REPLACE THE TRANSFER SWITCH FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2011. OWNERS MAY CONTACT ENTEGRA AT 1-800-945-4787.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement